

Use these links to rapidly review the document

[TABLE OF CONTENTS](#)

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

FORM 10-Q

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended March 31, 2003

Commission File Number 000-30229

SONUS NETWORKS, INC.

(Exact name of Registrant as specified in its charter)

DELAWARE
(State or other jurisdiction of
incorporation or organization)

04-3387074
(I.R.S. employer identification no.)

5 Carlisle Road, Westford, Massachusetts 01886
(Address of principal executive offices, including zip code)

(978) 692-8999
(Registrant's telephone number, including area code)

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the Registrant is an accelerated filer (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of April 30, 2003, there were 225,192,761 shares of \$0.001 par value per share, common stock outstanding.

SONUS NETWORKS, INC.

FORM 10-Q

QUARTER ENDED MARCH 31, 2003

TABLE OF CONTENTS

PART I—FINANCIAL INFORMATION

Item 1: [Financial Statements](#)

[Condensed Consolidated Balance Sheets as of March 31, 2003 \(unaudited\) and December 31, 2002](#)

[Condensed Consolidated Statements of Operations for the Three Months Ended March 31, 2003 and 2002 \(unaudited\)](#)

[Condensed Consolidated Statement of Stockholders' Equity for the Three Months Ended March 31, 2003 \(unaudited\)](#)

[Condensed Consolidated Statements of Cash Flows for the Three Months Ended March 31, 2003 and 2002 \(unaudited\)](#)

[Notes to Condensed Consolidated Financial Statements \(unaudited\)](#)

Item 2: [Management's Discussion and Analysis of Financial Condition and Results of Operations](#)

[Cautionary Statements](#)

Item 3: [Quantitative and Qualitative Disclosures About Market Risk](#)

Item 4: [Controls and Procedures](#)

PART II—OTHER INFORMATION

Item 1: [Legal Proceedings](#)

Item 6: [Exhibits and Reports on Form 8-K](#)

[Signature](#)

[Certifications](#)

2

PART I—FINANCIAL INFORMATION

Item 1: Financial Statements

SONUS NETWORKS, INC.

Condensed Consolidated Balance Sheets

(In thousands, except share data)

	March 31, 2003	December 31, 2002
	(unaudited)	
Assets		
Current assets:		
Cash and cash equivalents	\$ 45,226	\$ 50,307
Marketable securities	61,010	60,860
Accounts receivable, net	2,454	2,956
Inventories	11,287	10,776
Other current assets	4,488	3,806
	-----	-----
Total current assets	124,465	128,705
Property and equipment, net	9,226	11,174
Purchased intangible assets, net	903	1,174
Other assets, net	494	480
	-----	-----
	\$ 135,088	\$ 141,533
	-----	-----
Liabilities and Stockholders' Equity		
Current liabilities:		
Accounts payable	\$ 3,451	\$ 4,142
Accrued expenses	30,389	33,379
Accrued restructuring expenses	1,513	3,143
Deferred revenue	31,831	29,235
Current portion of long-term obligations	1,527	1,606
	-----	-----
Total current liabilities	68,711	71,505
Long-term obligations, less current portion	2,660	3,293
Convertible subordinated notes	10,000	10,000
Commitments and contingencies (Note 9)		
Stockholders' equity:		
Preferred stock, \$0.01 par value; 5,000,000 shares authorized, none issued and outstanding	—	—
Common stock, \$0.001 par value; 600,000,000 shares authorized, 207,428,422 and 206,860,358 shares issued and 205,161,612 and 204,593,548 shares outstanding at March 31, 2003 and December 31, 2002	207	207
Capital in excess of par value	858,514	858,126
Accumulated deficit	(802,249)	(797,868)
Deferred compensation	(2,494)	(3,469)
Treasury stock, at cost; 2,266,810 common shares at March 31, 2003 and December 31, 2002	(261)	(261)
	-----	-----
Total stockholders' equity	53,717	56,735
	-----	-----
	\$ 135,088	\$ 141,533
	-----	-----

SONUS NETWORKS, INC.

Condensed Consolidated Statements of Operations

(In thousands, except per share data)

(unaudited)

	Three months ended March 31,	
	2003	2002
Revenues:		
Product	\$ 11,127	\$ 15,387
Service	4,892	5,771
Total revenues	16,019	21,158
Cost of revenues (1):		
Product	3,230	6,868
Service	2,935	3,007
Write-off (benefit) of inventory and purchase commitments	(735)	9,434
Total cost of revenues	5,430	19,309
Gross profit	10,589	1,849
Operating expenses:		
Research and development (1)	7,702	14,615
Sales and marketing (1)	5,274	8,407
General and administrative (1)	1,080	1,466
Stock-based compensation	894	5,743
Amortization of goodwill and purchased intangible assets	271	406
Restructuring charges (benefit), net	—	(12,141)
Total operating expenses	15,221	18,496
Loss from operations	(4,632)	(16,647)
Interest expense	(130)	(139)
Interest income	381	592
Net loss	\$ (4,381)	\$ (16,194)
Basic and diluted net loss per share	\$ (0.02)	\$ (0.09)
Shares used in computing net loss per share (Note 2(i))	198,703	186,057

(1) Excludes non-cash, stock-based compensation expense as follows:

Cost of revenues	\$ 12	\$ 100
Research and development	365	3,009
Sales and marketing	392	1,750
General and administrative	125	884
	\$ 894	\$ 5,743

The accompanying notes are an integral part of these condensed consolidated financial statements.

(In thousands, except share data)

(unaudited)

	Common Stock				Treasury Stock		Total Stockholders' Equity	
	Shares	Par Value	Capital in Excess of Par Value	Accumulated Deficit	Deferred Compensation	Shares		Cost
Balance, December 31, 2002	206,860,358	\$ 207	\$ 858,126	\$ (797,868)	\$ (3,469)	2,266,810	\$ (261)	\$ 56,735
Issuance of common stock in connection with employee stock purchase plan	507,394	—	448	—	—	—	—	448
Exercise of stock options	60,670	—	21	—	—	—	—	21
Amortization of deferred compensation	—	—	—	—	894	—	—	894
Deferred compensation for terminated employees	—	—	(81)	—	81	—	—	—
Net loss	—	—	—	(4,381)	—	—	—	(4,381)
Balance, March 31, 2003	207,428,422	\$ 207	\$ 858,514	\$ (802,249)	\$ (2,494)	2,266,810	\$ (261)	\$ 53,717

The accompanying notes are an integral part of these condensed consolidated financial statements.

5

SONUS NETWORKS, INC.

Condensed Consolidated Statements of Cash Flows

(In thousands)

(unaudited)

	Three months ended March 31,	
	2003	2002
Cash flows from operating activities:		
Net loss	\$ (4,381)	\$ (16,194)
Adjustments to reconcile net loss to net cash used in operating activities:		
Depreciation and amortization	2,860	4,144
Write-off of inventory	—	7,026
Stock-based compensation	894	5,743
Amortization of goodwill and purchased intangible assets	271	406
Non-cash restructuring benefit	(735)	(16,557)
Changes in current assets and liabilities:		
Accounts receivable	502	5,715
Inventories	(511)	(1,181)
Other current assets	(682)	102
Accounts payable	(691)	(3,674)
Accrued expenses	(4,379)	1,220
Deferred revenue	2,596	(3,837)
Net cash used in operating activities	(4,256)	(17,087)
Cash flows from investing activities:		
Purchases of property and equipment	(943)	(976)
Maturities of marketable securities	3,647	10,340
Purchases of marketable securities	(3,797)	(2,973)
Other assets	17	(85)
Net cash provided by (used in) investing activities	(1,076)	6,306
Cash flows from financing activities:		
Proceeds from sale of common stock in connection with employee stock purchase plan	448	2,303
Proceeds from exercise of stock options	21	63
Payments of long-term obligations	(218)	(143)
Repurchase of common stock	—	(94)
Net cash provided by financing activities	251	2,129
Net decrease in cash and cash equivalents	(5,081)	(8,652)
Cash and cash equivalents, beginning of period	50,307	49,123

Cash and cash equivalents, end of period	\$	45,226	\$	40,471
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Supplemental disclosure of cash flow information:

Cash paid during the period for interest	\$	13	\$	20
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The accompanying notes are an integral part of these condensed consolidated financial statements.

6

SONUS NETWORKS, INC.

Notes to Condensed Consolidated Financial Statements

(unaudited)

(1) Description of Business

Sonus Networks, Inc. (Sonus) was incorporated on August 7, 1997 and is a leading provider of voice infrastructure products for the new public network. Sonus offers a new generation of carrier-class switching equipment and software that enable telecommunications service providers to deliver voice services over packet-based networks.

(2) Summary of Significant Accounting Policies

(a) Basis of Presentation and Principles of Consolidation

The accompanying unaudited condensed consolidated financial statements have been prepared by Sonus and reflect all adjustments, consisting only of normal recurring adjustments that in the opinion of management are necessary for a fair statement of the results for the interim periods. The unaudited condensed consolidated financial statements have been prepared in accordance with the regulations of the Securities and Exchange Commission (SEC), and omit or condense certain information and footnote disclosures pursuant to existing SEC rules and regulations. Results for the interim period are not necessarily indicative of results to be expected for the entire fiscal year. These statements should be read in conjunction with the consolidated financial statements and related footnotes included in Sonus' Annual Report on Form 10-K for the year ended December 31, 2002 filed with the SEC.

The unaudited condensed consolidated financial statements include the accounts of Sonus and its wholly owned subsidiaries. All material intercompany transactions and balances have been eliminated.

(b) Cash Equivalents and Marketable Securities

Cash equivalents are stated at cost plus accrued interest, which approximates market value, and have maturities of three months or less at the date of purchase.

Marketable securities are classified as held-to-maturity, as Sonus has the intent and ability to hold to maturity. Marketable securities are reported at amortized cost. Cash equivalents and marketable securities are invested in high-quality credit instruments, primarily U.S. Government obligations and corporate obligations with contractual maturities of less than one year. There have been no gains or losses to date.

(c) Concentrations of Credit and Off-Balance Sheet Risk, Significant Customers and Limited Suppliers

The financial instruments that potentially subject Sonus to concentrations of credit risk are cash, cash equivalents, marketable securities and receivables. Sonus has no off-balance sheet concentrations such as foreign exchange contracts, options contracts or other foreign hedging arrangements. Sonus' cash and cash equivalent holdings are diversified among four financial institutions.

For the three months ended March 31, 2003 and 2002, two customers each contributed more than 10% of Sonus' revenues and collectively represented an aggregate of 57% and 47% of total revenues. As of March 31, 2003 and 2002, three and four customers each accounted for more than 10% of Sonus' accounts receivable balance. International revenues, primarily attributable to Asia and Europe, were 21% and 16% of total revenues for the three months ended March 31, 2003 and 2002.

Certain components and software licenses from third-parties used in Sonus' products are procured from a single source. The failure of a supplier, including a subcontractor, to deliver on schedule could

7

delay or interrupt Sonus' delivery of products and thereby materially adversely affect Sonus' revenues and operating results.

(d) Goodwill and Purchased Intangible Assets

In June 2001, the Financial Accounting Standards Board (FASB) issued Statement of Financial Accounting Standards (SFAS) No. 142, *Goodwill and Other Intangible Assets*. SFAS No. 142 eliminated the amortization of goodwill and certain other intangibles with indefinite lives and instead subjects these assets to periodic impairment assessments. SFAS No. 142 was effective for all goodwill and certain other intangibles acquired after June 30, 2001 and commenced on January 1, 2002 for all goodwill and certain other intangibles existing on June 30, 2001.

Purchased intangible assets of \$903,000 as of March 31, 2003 are carried at cost less accumulated amortization. Amortization is computed over the estimated useful lives of the assets, two and three years. Sonus expects that the remaining amount of purchased intangible assets will be fully amortized by February 2004.

(e) Revenue Recognition

Sonus recognizes revenue from product sales to end users, resellers and distributors upon shipment, provided there are no uncertainties regarding acceptance, persuasive evidence of an arrangement exists, the sales price is fixed or determinable and collection of the related receivable is probable. If uncertainties exist, Sonus recognizes revenue when those uncertainties are resolved. In multiple element arrangements, in accordance with Statement of Position 97-2 and 98-9, Sonus uses the residual method when vendor-specific objective evidence does not exist for one of the delivered elements in the arrangement. Service revenue is recognized as the services are provided. Revenue from maintenance and support arrangements is recognized ratably over the term of the contract. Amounts collected prior to satisfying the revenue recognition criteria are reflected as deferred revenue. Warranty costs are estimated and recorded by Sonus at the time of product revenue recognition.

(f) Stock-Based Compensation

In October 1995, the FASB issued SFAS No. 123, *Accounting for Stock-Based Compensation*. SFAS No. 123 provides that companies may account for stock-based compensation under either the fair value-based method of accounting under SFAS No. 123 or the intrinsic value-based method provided by Accounting Principles Board (APB) No. 25, *Accounting for Stock Issued to Employees*. Sonus uses the intrinsic value-based method of APB No. 25 to account for all of its employee stock-based compensation plans and uses the fair value method of SFAS No. 123 to account for all non-employee stock-based compensation. SFAS No. 123, as amended by SFAS No. 148 (Note 2(j)), requires companies adopting APB No. 25 to make pro forma disclosure in the notes to the financial statements using the measurement provisions of SFAS No. 123.

Sonus has computed the pro forma disclosures required under SFAS No. 123 for stock options granted to employees and shares purchased under the 2000 Employee Stock Purchase Plan (ESPP) using the Black-Scholes option pricing model with an assumed risk-free interest rate of 3% in 2002 and 2003, volatility of 150% for both 2002 and 2003 and an expected life ranging from 2 to 5 years for

stock options and 6 months for the ESPP, with the assumption that no dividends will be paid. Had compensation expense for Sonus' stock option plan and ESPP been determined consistent with SFAS No. 123, the pro forma net loss and pro forma net loss per share would have been as follows:

	Three months ended March 31,	
	2003	2002
(in thousands, except per share data)		
Net loss—		
As reported	\$ (4,381)	\$ (16,194)
Employee stock-based compensation under fair value method	(2,307)	(4,846)
Pro forma	\$ (6,688)	\$ (21,040)
Basic and diluted net loss per share—		
As reported	\$ (0.02)	\$ (0.09)
Pro forma	(0.03)	(0.11)

The Black-Scholes option-pricing model was developed for use in estimating the fair value of traded options that have no vesting restrictions and are fully transferable. In addition, option-pricing models require the input of highly subjective assumptions including the expected stock price volatility. Because Sonus' employee stock options and ESPP shares have characteristics significantly different from those of traded options, and because changes in the subjective input assumptions can materially affect the fair value estimate, in management's opinion, the existing models do not necessarily provide a reliable single measure of the fair value of Sonus' options and ESPP shares.

(g) Comprehensive Loss

The comprehensive loss for the three months ended March 31, 2003 and 2002 does not differ from the reported loss.

(h) Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of expenses during the reporting period. Actual results could materially differ from those estimates.

(i) Net Loss Per Share

Basic net loss per share is computed by dividing the net loss for the period by the weighted average number of shares of unrestricted common stock outstanding during the period. Diluted net loss per share is computed by dividing the net loss for the period by the weighted average number of shares of unrestricted common stock and potential common stock outstanding during the period, if dilutive. Potential common stock consists of restricted shares of common stock, shares of common stock issuable upon the exercise of stock options, conversion of convertible subordinated notes and shares of common

stock issued in connection with Sonus' acquisition in January 2001 of telecom technologies, inc. (TTI) that were subject to the achievement of milestones and employee retention. There were no dilutive shares of potential common stock for the three months ended March 31, 2003 and 2002 as Sonus incurred a net loss in each period.

The following table sets forth the computation of shares used in calculating the net loss per share, in thousands:

	Three months ended March 31,	
	2003	2002
Weighted average common shares outstanding	204,953	204,367

Less weighted average restricted common shares outstanding	(6,250)	(18,310)
Shares used in computing net loss per share	198,703	186,057

Excluded from the shares used in calculating the net loss per share in the above table are options to purchase shares of common stock and shares of common stock issuable upon conversion of convertible subordinated notes representing an aggregate of 11,330,617 and 22,754,772 shares as of March 31, 2003 and 2002, as their effects would have been anti-dilutive.

(j) Recent Accounting Pronouncements

In June 2002, the FASB issued SFAS No. 146, *Accounting for Costs Associated with Exit or Disposal Activities*. SFAS No. 146 addresses the recognition, measurement and reporting of costs associated with exit and disposal activities, including restructuring activities that are currently accounted for in accordance with Emerging Issues Task Force Issue No. 94-3, *Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)*. The scope of SFAS No. 146 includes costs related to terminating a contract that is not a capital lease, costs to consolidate facilities or relocate employees, and certain termination benefits provided to employees who are involuntarily terminated. SFAS No. 146 is effective for exit or disposal activities initiated after December 31, 2002. Sonus does not expect the implementation of this statement will have a material impact on its financial position or results of operations.

In November 2002, the FASB issued Interpretation No. 45, *Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others* (FIN No. 45). FIN No. 45 elaborates on the disclosures to be made by a guarantor in its interim and annual financial statements about its obligations under certain guarantees that it has issued. It also clarifies that a guarantor is required to recognize, at the inception of a guarantee, a liability for the fair value of the obligation undertaken in issuing the guarantee. The initial recognition and initial measurement provisions of the interpretation are applicable on a prospective basis to guarantees issued or modified after December 31, 2002 and the disclosure requirements in this interpretation are effective for financial statements of interim or annual periods ending after December 15, 2002. The FIN No. 45 disclosure requirements are included in Note 5 to Sonus' unaudited condensed consolidated financial statements. The adoption of FIN No. 45 is not expected to have a material impact on Sonus' financial position or results of operations.

In December 2002, the FASB issued SFAS No. 148, *Accounting for Stock-Based Compensation—Transition and Disclosure*, an amendment of SFAS No. 123. SFAS No. 148 provides alternative methods of transition for a voluntary change to the fair value-based method of accounting for employee stock-based compensation. These alternative methods will only impact Sonus if it voluntarily changes to the fair value-based method of accounting for employee stock-based compensation, which it currently does not intend to do. SFAS No. 148 also requires companies who account for employee stock-based compensation under the intrinsic value-based method to disclose additional footnote information in annual financial statements effective for fiscal years ending after December 15, 2002 and in financial statements for interim periods beginning after December 15, 2002. The requisite disclosure appears in Note 2(f) to Sonus' unaudited condensed consolidated financial statements.

In January 2003, the FASB issued Interpretation No. 46, *Consolidation of Variable Interest Entities* (FIN No. 46) to clarify the conditions under which assets, liabilities and activities of another entity should be consolidated into the financial statements of a company. FIN No. 46 requires the consolidation of a variable interest entity by a company that bears the majority of the risk of loss from the variable interest entity's activities, is entitled to receive a majority of the variable interest entity's residual returns or both. The provisions of FIN No. 46 are required to be adopted by Sonus in fiscal 2003. The adoption of FIN No. 46 is not expected to have a material impact on Sonus' overall financial position or results of operations.

(3) Restructuring Charges

Commencing in the third quarter of fiscal 2001 and extending through fiscal 2002, in response to unfavorable business conditions primarily caused by significant declines in capital spending by telecommunications service providers, Sonus implemented restructuring plans designed to reduce expenses and align its cost structure with its revised business outlook. The restructuring plans included worldwide workforce reductions, consolidation of excess facilities and the write-off of excess inventory and purchase commitments.

2002 Restructuring Accrual

The following table summarizes the activity during the three months ended March 31, 2003 relating to Sonus' accrual for fiscal 2002 restructuring actions, in thousands:

	Dec. 31, 2002 Accrual Balance	Cash Payments	Adjustments	Mar. 31, 2003 Accrual Balance	Current Portion	Long-term Portion
Workforce reduction	\$ 534	\$ (509)	\$ —	\$ 25	\$ 25	\$ —
Consolidation of facilities	2,286	(457)	—	1,829	861	968
Sub-total	2,820	(966)	—	1,854	886	968
Write-off (benefit) of purchase commitments	1,075	(120)	(735)	220	220	—
Total	\$ 3,895	\$ (1,086)	\$ (735)	\$ 2,074	\$ 1,106	\$ 968

Remaining cash expenditures relating to the workforce reductions are expected to be substantially paid in the second quarter of fiscal 2003. The remaining cash expenditures relating to the consolidation of excess facilities are expected to be paid through 2008. The purchase commitment obligations are expected to be substantially paid by the end of fiscal 2003.

(a) Workforce reduction

The restructuring actions in fiscal 2002 included a reduction in Sonus' workforce. The affected employees were entitled to severance and other benefits for which Sonus recorded a charge of \$4,947,000 in fiscal 2002, of which \$1,005,000 was recorded in the first quarter. In addition, Sonus recorded non-cash stock-based

compensation expense of \$381,000 in the first quarter of fiscal 2002 related to the write-off of deferred compensation associated with shares and options held by terminated employees.

(b) Consolidation of excess facilities

Sonus recorded a net restructuring charge in the first quarter of fiscal 2002 of \$3,411,000 for the consolidation of excess facilities, which is included on the balance sheet in accrued restructuring expenses and long-term obligations. The accrual for the consolidation of excess facilities was determined assuming no sublease income.

(c) Write-off (benefit) of inventory and purchase commitments

During the three months ended March 31, 2002, Sonus recorded additional cost of revenues of \$9,434,000, consisting of \$7,026,000 for the write-off of inventory determined to be excess and obsolete and \$2,408,000 for materials that were committed to be purchased from third-party contract manufacturers and suppliers under purchase commitments, but that were in excess of required quantities. The charge for purchase commitments was recorded on the balance sheet as accrued restructuring expenses. In the first quarter of fiscal 2003, Sonus entered into an agreement with a supplier under which \$735,000 of previously recorded purchase commitment obligations was forgiven.

2001 Restructuring Accrual

The following table summarizes the activity during the three months ended March 31, 2003 relating to Sonus' accrual for fiscal 2001 restructuring actions, in thousands:

	Dec. 31, 2002 Accrual Balance	Cash Payments	Mar. 31, 2003 Accrual Balance	Current Portion	Long-Term Portion
Consolidation of facilities and other charges	\$ 574	\$ (96)	\$ 478	\$ 407	\$ 71

Remaining cash expenditures relating to the consolidation of excess facilities and other charges are expected to be paid through the second quarter of fiscal 2004.

Sonus recorded restructuring charges in fiscal 2001 of \$21,301,000 for the consolidation of excess facilities and other miscellaneous charges, which were included on the balance sheet in accrued

restructuring expenses and long-term obligations. The accrual for the consolidation of excess facilities was determined assuming no sublease income.

In the first quarter of fiscal 2002, Sonus' TTI subsidiary reduced its lease commitments for previously accrued excess space in its Texas facilities in exchange for a one-time payment of \$835,000 to the landlord and a guarantee by Sonus of TTI's rents owed through April 2003. As a result of this transaction, Sonus recorded a restructuring benefit of \$16,557,000 in the first quarter of fiscal 2002.

(4) Inventories

Inventories consist of the following, in thousands:

	March 31, 2003	December 31, 2002
Raw materials	\$ 443	\$ 691
Finished goods	10,844	10,085
	\$ 11,287	\$ 10,776

(5) Warranty Reserve

Sonus accrues for the costs of warranties provided to its customers based on contractual rights and on the historical rate of claims and costs to provide warranty services. The following table summarizes the activity related to product warranty reserve during the three months ended March 31, 2003, in thousands:

Balance at December 31, 2002	\$ 4,685
Charges to costs and expenses	1,628
Deductions	(1,739)
Balance at March 31, 2003	\$ 4,574

(6) Long-term Obligations

Long-term obligations consist of capital leases, equipment borrowings from a bank (Note 7) and restructuring expenses (Note 3). Sonus assumed certain capital leases as part of the acquisition of TTI. The capital leases are due in monthly installments expiring at various dates through March 2005 and accrue interest at annual rates ranging from 3.6% to 14.4%. The future minimum annual payments

under capital leases and amounts due for long-term obligations, as of March 31, 2003, are as follows, in thousands:

Capital Leases:	
2003 (nine months)	\$ 387
2004	193
2005	30
<hr/>	
Total minimum lease payments	610
Less amount representing interest	(29)
<hr/>	
Present value of minimum payments	581
Equipment borrowings from bank	2,567
Long-term portion of restructuring expenses	1,039
<hr/>	
Total long-term obligations	4,187
Less current portion	(1,527)
<hr/>	
	\$ 2,660
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The future principal payments on long-term obligations, excluding the capital leases, as of March 31, 2003 are: \$825,000 in 2003 (nine months); \$1,341,000 in 2004; \$828,000 in 2005; \$195,000 in 2006; \$204,000 in 2007; and \$213,000 in 2008.

(7) Bank Agreement

In January 2002, Sonus established a \$10,000,000 equipment line of credit and a \$20,000,000 working capital line of credit with a bank at the bank's prime rate. In March 2003, Sonus extended these existing lines of credit at the bank's prime rate (4.25% at March 31, 2003), available through March 23, 2004. Amounts borrowed under the equipment line shall be repaid over a 36-month period. For both lines of credit, Sonus must comply with certain restrictive covenants including maintaining certain minimum investment balances with the bank, a minimum tangible stockholders' equity of \$40,000,000 as of March 31, 2003 and a quick ratio of 1.5 to 1.0, as defined in the credit agreement. The minimum tangible stockholders' equity covenant increases by fifty percent (50%) of the amount of any additional equity financing received by Sonus (Note 11). Under the agreement, all of Sonus' assets, except intellectual property, have been pledged as collateral. As of March 31, 2003, Sonus had \$2,567,000 outstanding under the equipment line of credit (Note 6) and is in compliance with all bank covenants.

(8) Convertible Subordinated Notes

In May 2001, Sonus completed a private placement of an aggregate principal amount of \$10,000,000 of 4.75% convertible subordinated notes, due May 1, 2006, with a customer. Interest payments are due semi-annually on May 1 and November 1 of each year through May 2006. The notes may be converted by the holder into shares of Sonus' common stock at any time before their maturity or prior to their redemption or repurchase by Sonus. The conversion rate is 33.314 shares per each \$1,000 principal amount of notes, subject to adjustment in certain circumstances. After May 1, 2004,

14

Sonus has the option to redeem all or a portion of the notes at 100% of the principal amount. Also, at any time if the market price of Sonus' common stock exceeds \$60.04 per share for twenty trading days in any thirty trading-day period, Sonus may redeem these notes through the issuance of shares of common stock or for cash. In the event of a change of control in Sonus, the holder at its option may require Sonus to redeem the notes through the issuance of common stock or cash. Interest expense related to Sonus' convertible subordinated notes was \$119,000 for both the three months ended March 31, 2003 and 2002.

(9) Commitments and Contingencies

(a) Leases

Sonus leases its facilities under operating leases, which expire through December 2008. Sonus is responsible for certain real estate taxes, utilities and maintenance costs under these leases. The future minimum payments under operating lease arrangements as of March 31, 2003, are as follows: \$2,264,000 in 2003 (nine months); \$1,183,000 in 2004; \$388,000 in 2005; \$195,000 in 2006; \$204,000 in 2007; and \$213,000 in 2008.

(b) Pending Litigation

In November 2001, a purchaser of Sonus' common stock filed a complaint in the federal district court for the Southern District of New York against Sonus, two of its officers and the lead underwriters alleging violations of the federal securities laws in connection with Sonus' initial public offering (IPO) and seeking unspecified monetary damages. The purchaser seeks to represent a class of persons who purchased Sonus' common stock between the IPO on May 24, 2000 and December 6, 2000. An amended complaint was filed in April 2002. The amended complaint alleges that Sonus' registration statement contained false or misleading information or omitted to state material facts concerning the alleged receipt of undisclosed compensation by the underwriters and the existence of undisclosed arrangements between underwriters and certain purchasers to make additional purchases in the after market. The claims against Sonus are asserted under Section 10(b) of the Securities Exchange Act of 1934 and Section 11 of the Securities Act of 1933 and against the individual defendants under Sections 11 and 15 of the Securities Act. Other plaintiffs have filed substantially similar class action cases against approximately 300 other publicly traded companies and their IPO underwriters which, along with the actions against Sonus, have been transferred to a single federal judge for purposes of coordinated case management. On July 15, 2002, Sonus, together with the other issuers named as defendants in these coordinated proceedings, filed a collective motion to dismiss the consolidated amended complaints on various legal grounds common to all or most of the issuer defendants. The plaintiffs voluntarily dismissed the claims against the individual defendants, including those Sonus officers named in the complaint. On February 19, 2003, the court granted a portion of the motion to dismiss by dismissing the Section 10(b) claims against certain defendants including Sonus, but denied the remainder of the motion as to the defendants. Accordingly, the case will proceed against Sonus on the Section 11 claims. The outcome of the litigation remains uncertain. Sonus intends to continue to vigorously defend this action.

Beginning in July 2002, several purchasers of Sonus' common stock filed complaints in federal district court for the District of Massachusetts against Sonus, certain officers and directors and a

15

former officer under Sections 10(b) and 20(a) and Rule 10b-5 of the Securities Exchange Act of 1934 (Class Action Complaints). The purchasers seek to represent a class of persons who purchased common stock of Sonus between December 11, 2000 and January 16, 2002, and seek unspecified monetary damages. The Class Action Complaints were essentially identical and alleged that Sonus made false and misleading statements about its products and business. On March 3, 2003, the plaintiffs filed a Consolidated Amended Complaint. On April 22, 2003, Sonus filed a motion to dismiss the Consolidated Amended Complaint on various grounds. The plaintiffs' opposition to the motion is due on June 6, 2003. Sonus believes the claims in the Consolidated Amended Complaint are without merit and that it has substantial legal and factual defenses, which it intends to pursue vigorously.

On September 30, 2002, a purported shareholder derivative lawsuit was filed in the superior court of Middlesex County of Massachusetts against Sonus and its directors. The complaint is based on essentially the same allegations as the Class Action Complaints and alleges that Sonus' directors breached their fiduciary duties. The complaint seeks an unspecified amount of compensatory and other damages and relief on behalf of Sonus. After Sonus submitted a motion to dismiss the complaint on multiple grounds, the plaintiff agreed to dismiss the complaint without prejudice retaining the right to refile the complaint at a later date. The complaint was dismissed on February 4, 2003.

(10) Stockholders' Equity

(a) 1997 Stock Incentive Plan

On January 1 of each year, the aggregate number of shares of common stock available for issuance under the 1997 Stock Incentive Plan (Plan) shall increase by the lesser of (i) 5% of the outstanding shares on December 31 of the preceding year or (ii) an amount determined by the Board of Directors. As of March 31, 2003, 110,611,642 shares were authorized and 54,303,197 shares were available under the Plan for future issuance.

On October 16, 2002, Sonus commenced an offer to exchange (Exchange Offer) outstanding employee stock options granted under the Plan having an exercise price of \$0.67 or more per share for new stock options to be granted by Sonus. Outstanding options granted under the TTI Amended and Restated 1998 Equity Incentive Plan were not eligible for exchange. Also, Sonus' directors, executive officers and non-employees were not eligible to participate in the exchange. On November 22, 2002, the Exchange Offer expired. Outstanding options to purchase 8,802,245 shares of common stock were accepted for exchange and cancelled. Employees will receive an option to purchase one share of common stock (subject to adjustment for any stock splits, reverse stock splits, stock dividends or similar events) for each option to purchase one share of common stock that was tendered and accepted by Sonus. Sonus expects to issue new options in exchange for such tendered options on or after May 23, 2003. The new options will be granted with an exercise price equal to the fair market value of Sonus' common stock on the date of grant.

(b) 2000 Employee Stock Purchase Plan

On January 1 of each year, the aggregate number of shares of common stock available for purchase under the 2000 Employee Stock Purchase Plan (ESPP) shall increase by the lesser of (i) 2% of the outstanding shares on December 31 of the preceding year or (ii) an amount determined by the

16

Board of Directors. As of March 31, 2003, 15,444,657 shares were authorized and 12,716,683 shares were available under the ESPP for future issuance.

(c) Stock-Based Compensation

Stock-based compensation expenses include the amortization of deferred employee compensation and other equity related expenses for non-employees.

In connection with certain employee stock option grants and the issuance of employee restricted common stock during the years ended December 31, 2000 and 1999, Sonus recorded deferred stock-based compensation of \$39,433,000 and \$20,859,000. This represents the aggregate difference between the exercise price or purchase price and the fair value of the common stock on the date of grant or sale for accounting purposes. The deferred compensation is recognized as an expense over the vesting period of the underlying stock options and restricted common stock.

In connection with the TTI acquisition, Sonus recorded deferred stock-based compensation of \$22,600,000 during the year ended December 31, 2001, related to the intrinsic value of unvested TTI stock options assumed by Sonus. This deferred compensation is recognized as an expense over the remaining vesting period of the underlying stock options of up to four years. Additionally, Sonus recorded \$55,196,000 of deferred stock-based compensation on 3,000,000 shares awarded to TTI employees under the 2000 Retention Plan, based on the fair value of the Sonus common stock on the closing date of the acquisition. This deferred compensation was fully expensed as of December 31, 2002.

Sonus has valued the stock options and the issuances of restricted common stock to non-employees based upon the fair market value of the services rendered where Sonus believes the value of these services is more readily determinable than the value of the options or restricted stock. All other grants of options and issuances of restricted stock to non-employees are valued based upon the Black-Scholes option-pricing model. As of March 31, 2003, unvested options to purchase 15,000 shares of common stock are held by non-employees. In accordance with Emerging Issues Task Force 96-18, Sonus will record the value at the time the services are provided.

Sonus recorded stock-based compensation of \$894,000 and \$5,743,000 for the three months ended March 31, 2003 and 2002. As of March 31, 2003, Sonus expects to record approximately \$2,900,000 and \$516,000 in employee stock-based compensation expense for the years ending December 31, 2003 and 2004.

(11) Subsequent Event

On April 22, 2003, Sonus completed a public offering of 20,000,000 shares of its common stock at \$3.05 per share, resulting in net proceeds of approximately \$56,730,000 after deducting an underwriting discount, commissions and offering expenses of approximately \$4,270,000.

17

Item 2: Management's Discussion and Analysis of Financial Condition and Results of Operations

This Management's Discussion and Analysis of Financial Condition and Results of Operations contains forward-looking statements, which are subject to a number of risks and uncertainties. These forward-looking statements are based on our current expectations, assumptions, estimates and projections about our industry and ourselves, and we do not undertake an obligation to update our forward-looking statements to reflect future events or circumstances. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of various factors, including the factors set forth in "Cautionary Statements" beginning

Overview

We are a leading provider of voice infrastructure products for the new public network. We offer a new generation of carrier-class switching equipment and software that enables telecommunications service providers to deliver voice services over packet-based networks.

Since our inception, we have incurred significant losses and, as of March 31, 2003, had an accumulated deficit of \$802.2 million. We have not achieved profitability on a quarterly or an annual basis, and anticipate that we will continue to incur net losses. We have a lengthy sales cycle for our products and, accordingly, we expect to incur sales and other expenses before we realize the related revenues. We expect to continue to incur significant sales and marketing, research and development and general and administrative expenses and, as a result, we will need to generate significant revenues to achieve and maintain profitability.

We sell our products primarily through a direct sales force and, in some markets, through resellers and distributors. Customers' decisions to purchase our products to deploy in commercial networks involve a significant commitment of resources and a lengthy evaluation, testing and product qualification process. We believe these long sales cycles, as well as our expectation that customers will tend to sporadically place large orders with short lead times, will cause our revenues and results of operations to vary significantly and unexpectedly from quarter to quarter. We expect to recognize revenues from a limited number of customers for the foreseeable future.

We began shipping product to customers during the fourth quarter of fiscal 1999 and recorded our first revenues of \$51.8 million in fiscal 2000 and revenues of \$173.2 million in fiscal 2001 and \$62.6 million in fiscal 2002. Revenues for the three months ended March 31, 2003 were \$16.0 million, representing a decrease of 25% from \$21.2 million for the same period in fiscal 2002. Significant declines in capital spending by telecommunications service providers, and financial difficulties, including in some cases bankruptcies, experienced by certain emerging service providers, including some of our customers, caused the reduction in revenue in 2002 and in the first quarter of fiscal 2003.

In response to unfavorable economic conditions, in the third quarter of fiscal 2001 through fiscal 2002, we commenced restructuring plans designed to reduce expenses and align our cost structure with our revised business outlook. The restructuring plans included worldwide workforce reductions, consolidation of excess facilities and the write-off of excess inventory and purchase commitments. See Note 3 to our unaudited condensed consolidated financial statements.

Critical Accounting Policies and Estimates

The preparation of financial statements and related disclosures in conformity with accounting principles generally accepted in the United States requires management to make judgments, assumptions and estimates that affect the amounts reported in the unaudited condensed consolidated

18

financial statements and accompanying notes. Management bases its estimates and judgments on historical experience, market trends and other factors that are believed to be reasonable under the circumstances. On an on-going basis, we re-evaluate our estimates, including those related to allowance for doubtful accounts, inventory reserves, purchased intangible assets, warranty obligations, restructuring accruals and loss contingencies. Actual results could differ materially from these estimates. The following critical accounting policies are impacted significantly by judgments, assumptions and estimates used in the preparation of our unaudited condensed consolidated financial statements.

Revenue Recognition. We recognize revenue from product sales to end users, resellers and distributors upon shipment, provided there are no uncertainties regarding acceptance, persuasive evidence of an arrangement exists, the sales price is fixed or determinable and collection of the related receivable is probable. If uncertainties exist, we recognize revenue when those uncertainties are resolved. In multiple element arrangements, in accordance with Statement of Position 97-2 and 98-9, we use the residual method when vendor-specific objective evidence does not exist for one of the delivered elements in the arrangement. Service revenue is recognized as the services are provided. Revenue from maintenance and support arrangements is recognized ratably over the term of the contract. Amounts collected prior to satisfying the revenue recognition criteria are reflected as deferred revenue.

Allowance for Doubtful Accounts. The allowance for doubtful accounts is based on our assessment of the collectibility of specific customer accounts. While we believe that our allowance for doubtful accounts is adequate and that the judgment applied is appropriate, if there is a deterioration of a major customer's credit worthiness or actual defaults are higher than our historical experience, the actual results could differ from these estimates.

Inventory Reserves. Inventory purchases and commitments are based upon estimated future demand for our products. Sudden and significant decreases in the demand for our products or higher risks of inventory obsolescence because of rapidly changing technology and customer requirements, could require us to increase our inventory reserves and as a result our gross profit could be adversely affected.

Warranty Reserve. We accrue for warranty costs based on contractual rights and on the historical rate of claims and costs to provide warranty services. While we believe our warranty reserve is adequate to address known warranty issues, if we experience an increase in warranty claims greater than our historical experience or our costs to provide warranty services increase, we may be required to increase our warranty reserve and our gross profit could be adversely affected.

Loss Contingencies. We are subject to the possibility of various loss contingencies arising in the ordinary course of business. We consider the likelihood of the loss or impairment of an asset or the incurrence of a liability as well as our ability to reasonably estimate the amount of loss in determining loss contingencies. An estimated loss contingency is accrued when it is probable that a liability has been incurred or an asset has been impaired and the amount of loss can be reasonably estimated. We regularly evaluate current information available to us to determine whether such accruals should be adjusted or established.

19

Three Months Ended March 31, 2003 and 2002

Revenues. Revenues for the three months ended March 31, 2003 and 2002 were as follows, in thousands:

Three months ended March 31,	
2003	2002

Revenues:			
Product		\$ 11,127	\$ 15,387
Service		4,892	5,771
		<u> </u>	<u> </u>
Total revenues		\$ 16,019	\$ 21,158
		<u> </u>	<u> </u>

Product revenues comprise sales of our voice infrastructure products, including our GSX9000™ Open Services Switch, the Insignus™ Softswitch, the Sonus Insight™ Management System and related product offerings. Product revenues for the three months ended March 31, 2003 decreased 28% from the same period in fiscal 2002, primarily as a result of lower demand caused by significant declines in capital spending by telecommunications service providers and financial difficulties, including in some cases bankruptcies, experienced by certain emerging service providers, including some of our customers. Service revenues primarily comprise hardware and software maintenance, network design, installation and other professional services. Service revenues for the three months ended March 31, 2003 decreased 15% from the same period in fiscal 2002. The decrease in service revenues was primarily due to the timing of maintenance contract renewals and a reduction in revenues for product installations.

For the three months ended March 31, 2003 and 2002, two customers each contributed more than 10% of our revenues, representing an aggregate of 57% and 47% of total revenues. International revenues, primarily to Asia and Europe, were 21% and 16% of revenues for the three months ended March 31, 2003 and 2002.

Cost of Revenues/Gross Profit. Cost of revenues consists primarily of amounts paid to third-party manufacturers for purchased materials and services, manufacturing and professional services personnel and related costs and inventory obsolescence. Cost of revenues and gross profit as a percentage of revenues for the three months ended March 31, 2003 and 2002 were as follows (in thousands, except percentages):

	Three months ended March 31,	
	2003	2002
Cost of revenues:		
Product	\$ 3,230	\$ 6,868
Service	2,935	3,007
Write-off (benefit) of inventory and purchase commitments	(735)	9,434
	<u> </u>	<u> </u>
Total cost of revenues	\$ 5,430	\$ 19,309
	<u> </u>	<u> </u>
Gross profit (% of revenues):		
Product	71%	55%
Service	40	48
Total gross profit including the impact of the write-off (benefit) of inventory and purchase commitments	66%	9%
	<u> </u>	<u> </u>

The increase in product gross profit as a percentage of product revenues was primarily due to an increase in software revenues and cost reductions resulting from our restructuring actions in fiscal 2002. The decrease in service gross profit as a percentage of service revenues was primarily due to a higher

proportion of fixed costs resulting from the decline in total service revenues and a greater mix of lower margin services.

During the first quarter of fiscal 2002, we recorded additional cost of revenues of \$9.4 million, consisting of \$7.0 million for the write-off of inventory determined to be excess and obsolete and \$2.4 million for materials that were expected to be purchased from third-party contract manufacturers and suppliers under purchase commitments, but which were in excess of required quantities. In the first quarter of fiscal 2003, we entered into an agreement with a supplier, under which \$735,000 of previously recorded purchase commitment obligations were forgiven. Remaining cash expenditures of \$220,000 at March 31, 2003 for purchase commitments are included on the balance sheet as accrued restructuring expenses and are expected to be substantially paid by the end of fiscal 2003.

Our gross profit as a percentage of total revenues in a particular quarter is highly variable due to many factors such as our revenue volume. Gross profit may also be affected by the following factors: demand for our products and services; new product introductions and enhancements both by us and by our competitors; product service and support costs associated with initial deployment of our products in customers' networks; changes in our pricing policies and those of our competitors; write off of any excess or obsolete inventory; unfavorable warranty experience; the mix of product configurations sold; geographic mix; the mix of sales channels through which our products and services are sold; and the volume of manufacturing and costs of manufacturing and components.

Research and Development Expenses. Research and development expenses consist primarily of salaries and related personnel costs and prototype costs related to the design, development, testing and enhancement of our products. Research and development expenses were \$7.7 million for the three months ended March 31, 2003, a decrease of \$6.9 million, or 47%, from \$14.6 million for the same period in fiscal 2002. This decrease primarily reflects a reduction in salaries and related expenses attributed to restructuring actions and, to a lesser extent, reductions in consulting fees, prototype costs and depreciation expense. Some aspects of our research and development efforts require significant short-term expenditures, the timing of which can cause significant variability in our expenses. We believe that rapid technological innovation is critical to our long-term success and we intend to continue to make substantial investments to enhance our products and technologies to meet the requirements of our customers and market. We believe that our research and development expenses for the second quarter of fiscal 2003 will increase modestly from the first quarter of fiscal 2003 primarily as a result of an increase in salary expense and the timing of prototype costs.

Sales and Marketing Expenses. Sales and marketing expenses consist primarily of salaries and related personnel costs, commissions, travel and entertainment expenses, promotions, customer evaluations and other marketing expenses. Sales and marketing expenses were \$5.3 million for the three months ended March 31, 2003, a decrease of \$3.1 million, or 37%, from \$8.4 million for the same period in fiscal 2002. This decrease primarily reflects a reduction in salaries and related expenses attributed to restructuring actions and, to a lesser extent, reductions in costs for customer evaluations, travel and entertainment and commissions. We believe that our sales and marketing expenses for the second quarter of fiscal 2003 will increase modestly from the first quarter of fiscal 2003 primarily as a result of higher marketing expenditures for trade shows and higher commissions from forecasted higher revenues.

General and Administrative Expenses. General and administrative expenses consist primarily of salaries and related personnel costs for executive and administrative personnel, recruiting expenses, allowance for doubtful accounts and professional fees. General and administrative expenses were \$1.1 million for the three months ended March 31, 2003, a decrease of \$386,000, or 26%, from \$1.5 million for the same period in fiscal 2002. This decrease primarily reflects reductions in salaries and related expenses attributed to restructuring actions and, to a lesser extent a reduction in professional fees. We believe that our general and administrative expenses for the second quarter of

fiscal 2003 will increase modestly from the first quarter of fiscal 2003 primarily as a result of an increase in salary expense and professional fees.

Stock-Based Compensation Expenses. Stock-based compensation expenses include the amortization of stock compensation charges resulting from the granting of stock options, including those telecom technologies, inc. (TTI) stock options assumed by us, stock awards to TTI employees under the 2000 Retention Plan and the sales of restricted common stock. Stock-based compensation expenses were \$894,000 for the three months ended March 31, 2003, a decrease of \$4.8 million, or 84%, from \$5.7 million for the same period in fiscal 2002. The decrease is primarily due to lowered deferred compensation balances resulting from write-offs made in connection with employee terminations and our offer to exchange certain employee stock options. As of March 31, 2003, we expect to record approximately \$2.9 million and \$516,000 in employee stock-based compensation expense for fiscal 2003 and fiscal 2004.

On October 16, 2002, we commenced an offer to exchange outstanding employee stock options for new stock options to be granted on a date that is at least six months and one day from the expiration date of the exchange offer. The exchange offer expired on November 22, 2002 and outstanding options to purchase approximately 8,800,000 shares of common stock were accepted for exchange and cancelled. Employees will receive an option to purchase one share of common stock for each option exchanged. We will grant the new options on or after May 23, 2003 with an exercise price equal to the fair market value of our common stock on the date of grant.

Goodwill, Purchased Intangible Assets and In-Process Research and Development Expenses. In fiscal 2001, we acquired certain intellectual property, in-process research and development and intangible assets in connection with our acquisitions of TTI and Linguatq. Amortization of purchased intangible assets was \$271,000 for the three months ended March 31, 2003, a decrease of \$135,000 from \$406,000 for the same period in fiscal 2002. The decrease is due to the write-off of goodwill in fiscal 2002.

Restructuring Charges (Benefit), net. Commencing in the third quarter of fiscal 2001 and extending through fiscal 2002, in response to unfavorable business conditions primarily caused by significant declines in capital spending by telecommunications service providers, Sonus implemented restructuring plans designed to reduce expenses and align its cost structure with its revised business outlook. The restructuring plans included worldwide workforce reductions, consolidation of excess facilities and the write-off of excess inventory and purchase commitments.

Workforce reduction. In the first quarter of fiscal 2002, we reduced our worldwide workforce and recorded a charge of \$1.0 million for severance and other benefits. Remaining cash expenditures of \$25,000 at March 31, 2003 related to workforce reductions in 2001 and 2002 are expected to be substantially paid in the second quarter of fiscal 2003.

Consolidation of excess facilities. In the first quarter of fiscal 2002, we recorded a net restructuring charge of \$3.4 million for the additional consolidation of excess facilities, which is included on the balance sheet in accrued restructuring expenses and long-term obligations. Also, in the first quarter of fiscal 2002, our TTI subsidiary reduced its lease commitments for previously accrued excess space in its Texas facilities in exchange for a one-time payment of \$835,000 to a landlord and a guarantee by us of TTI's rents owed through April 2003, the remainder of the revised lease term. As a result of this transaction, we recorded a restructuring benefit of \$16.6 million in the first quarter of fiscal 2002. The remaining cash expenditures of \$2.3 million at March 31, 2003 relating to the consolidation of excess facilities are expected to be paid through 2008.

Interest Income (Expense), net. Interest income consists of interest earned on our cash balances and marketable securities. Interest expense consists of interest incurred on convertible subordinated

notes, equipment bank debt and capital lease arrangements. Interest income, net of interest expense, was \$251,000 for the three months ended March 31, 2003, a decrease of \$202,000 from \$453,000 for the same period in fiscal 2002. The decrease primarily reflects a reduction in interest rates and invested balances.

Income Taxes. No provision for income taxes has been recorded for the three months ended March 31, 2003 and 2002 due to accumulated net losses. We did not record any tax benefits relating to these losses or other tax benefits due to the uncertainty surrounding the realization of these future tax benefits.

Liquidity and Capital Resources

At March 31, 2003, our principal sources of liquidity were our cash, cash equivalents and marketable securities that totaled \$106.2 million. On April 22, 2003, we completed a public offering of 20,000,000 shares of our common stock at \$3.05 per share resulting in net proceeds of approximately \$56,730,000 after deducting an underwriting discount, commissions and offering expenses of approximately \$4,270,000.

Our operating activities used net cash of \$4.3 million for the three months ended March 31, 2003, as compared to \$17.1 million for the same period in fiscal 2002. The decrease in net cash used primarily reflects decreases in the net loss and an increase in deferred revenue.

Net cash used in investing activities was \$1.1 million for the three months ended March 31, 2003, as compared to net cash provided by investing activities of \$6.3 million for the same period in fiscal 2002. Net cash used in investing activities for the three months ended March 31, 2003 primarily reflects net purchases of marketable securities of \$150,000 and purchases of property and equipment of \$943,000. Net cash provided by investing activities for the three months ended March 31, 2002 primarily reflects net purchases of marketable securities of \$7.4 million, partially offset by purchases of property and equipment of \$976,000. We have no current material commitments for capital expenditures but do expect to incur approximately \$5.0 million in purchases during the next twelve months.

We have a \$10.0 million equipment line of credit and a \$20.0 million working capital line of credit with a bank available through March 23, 2004. The lines of credit are collateralized by all of our assets, except intellectual property, and bear interest at the bank's prime rate. We are required to comply with various financial and restrictive covenants. As of March 31, 2003, we had \$2.6 million outstanding under the equipment line of credit and are in compliance with all bank covenants.

Net cash provided by financing activities was \$252,000 for the three months ended March 31, 2003, as compared to \$2.1 million for the same period in fiscal 2002. The net cash used in financing activities for the three months ended March 31, 2003 and 2002 primarily resulted from the sale of common stock in connection with our employee stock purchase plan partially offset by payments on our long-term obligations.

The following summarizes our future contractual cash obligations as of March 31, 2003, in thousands:

	(nine months) 2003	2004	2005	2006	2007	2008	Total
Capital lease obligations	\$ 387	\$ 193	\$ 30	\$ —	\$ —	\$ —	\$ 610
Equipment line of credit	896	1,153	651	—	—	—	2,700
Operating leases	2,264	1,183	388	195	204	213	4,447
Convertible subordinated notes	475	475	475	10,238	—	—	11,663
Total contractual cash obligations	\$ 4,022	\$ 3,004	\$ 1,544	\$ 10,433	\$ 204	\$ 213	\$ 19,420

23

Based on our past performance and current expectations, we believe our current cash, cash equivalents, marketable securities and available bank financing will be sufficient to meet our anticipated cash needs for working capital and capital expenditures for at least 12 months. Although it is difficult to predict future liquidity requirements with certainty, the rate at which we will consume cash will be dependent on the cash needs of future operations which will, in turn, be directly affected by the levels of demand for our products, the timing and rate of expansion of our business and the resources we devote to developing our products. We anticipate devoting substantial capital resources to continue our research and development efforts, to maintain our sales, support and marketing, and for other general corporate activities. We may periodically review strategic and operational alternatives to improve our operating results and financial position. In this regard, we may consider, among other things, changes in our capital structure, adjustments to our capital expenditures and overall spending and the restructuring of our operations. We cannot assure you that we will be successful in implementing any new strategic or operational initiatives or, if implemented, that they will have the effect of improving our operating results and financial position. We may seek to sell additional equity or debt securities that could result in additional dilution to our stockholders, and we cannot be certain that additional financing will be available in amounts or on terms acceptable to us, if at all. If we are unable to obtain this additional financing, we may be required to reduce the scope of our planned product development and sales and marketing efforts, which could harm our business, financial condition and operating results.

Recent Accounting Pronouncements

In June 2002, the FASB issued SFAS No. 146, *Accounting for Costs Associated with Exit or Disposal Activities*. SFAS No. 146 addresses the recognition, measurement and reporting of costs associated with exit and disposal activities, including restructuring activities that are currently accounted for in accordance with Emerging Issues Task Force Issue No. 94-3, *Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)*. The scope of SFAS No. 146 includes costs related to terminating a contract that is not a capital lease, costs to consolidate facilities or relocate employees, and certain termination benefits provided to employees who are involuntarily terminated. SFAS No. 146 is effective for exit or disposal activities initiated after December 31, 2002. We do not expect the implementation of this statement will have a material impact on our financial position or results of operations.

In November 2002, the FASB issued Interpretation No. 45, *Guarantor's Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others* (FIN No. 45). FIN No. 45 elaborates on the disclosures to be made by a guarantor in its interim and annual financial statements about its obligations under certain guarantees that it has issued. It also clarifies that a guarantor is required to recognize, at the inception of a guarantee, a liability for the fair value of the obligation undertaken in issuing the guarantee. The initial recognition and initial measurement provisions of the interpretation are applicable on a prospective basis to guarantees issued or modified after December 31, 2002 and the disclosure requirements in this interpretation are effective for financial statements of interim or annual periods ending after December 15, 2002. The FIN No. 45 disclosure requirements are included in Note 5 to our unaudited condensed consolidated financial statements. We do not expect that the adoption of FIN No. 45 will have a material impact on our financial position or results of operations.

In December 2002, the FASB issued SFAS No. 148, *Accounting for Stock-Based Compensation—Transition and Disclosure*, an amendment of SFAS No. 123. SFAS No. 148 provides alternative methods of transition for a voluntary change to the fair value-based method of accounting for employee stock-based compensation. These alternative methods will only impact us if we voluntarily change to the fair value-based method of accounting for employee stock-based compensation, which we currently do not intend to do. SFAS No. 148 also requires companies who account for employee stock-based compensation under the intrinsic value-based method to disclose additional footnote information in

24

annual financial statements effective for fiscal years ending after December 15, 2002 and in financial statements for interim periods beginning after December 15, 2002. The requisite disclosure appears in Note 2(f) to our unaudited condensed consolidated financial statements.

In January 2003, the FASB issued Interpretation No. 46, *Consolidation of Variable Interest Entities* (FIN No. 46) to clarify the conditions under which assets, liabilities and activities of another entity should be consolidated into the financial statements of a company. FIN No. 46 requires the consolidation of a variable interest entity by a company that bears the majority of the risk of loss from the variable interest entity's activities, is entitled to receive a majority of the variable interest entity's residual returns or both. The provisions of FIN No. 46 are required to be adopted by us in fiscal 2003. We do not expect that the adoption of FIN No. 46 will have a material impact on our overall financial position or results of operations.

25

Cautionary Statements

This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the Securities Litigation Reform Act of 1995 that involve risks and uncertainties. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of a number of factors, including those set forth in the following cautionary statements and elsewhere in this Quarterly Report on Form 10-Q. If any of the following risks were to occur, our business, financial condition or results of operations would likely suffer and the trading price of our common stock would likely decline.

Our business has been adversely affected by recent developments in the telecommunications industry and these developments will continue to impact our revenues and operating results.

From our inception through the year 2000, the telecommunications market experienced rapid growth spurred by a number of factors including deregulation in the industry, entry of a large number of new emerging service providers, growth in data traffic and the availability of significant capital from the financial markets. In 2001 and 2002, the telecommunications industry experienced a reversal of some of these trends, marked by dramatic reductions in capital expenditures by service providers, financial difficulties and, in some cases, bankruptcies experienced by service providers and a sharp contraction in the availability of capital. These conditions caused a substantial reduction in demand for telecommunications equipment, including our products.

We expect the developments described above to continue to affect our business in the following manner:

- our ability to accurately forecast revenue is diminished;
- our revenues could be reduced further; and
- our losses may increase because operating expenses are largely based on anticipated revenue trends and a high percentage of our expenses are and will continue to be fixed in the short-term.

Our business, operating results and financial condition could be materially and adversely impacted by any one or a combination of the above.

The weakened financial position of many emerging service providers has increased the unpredictability of our results.

A substantial portion of our revenues to date has been from emerging service providers. Several of our emerging service provider customers, including XO Communications and Global Crossing, who together contributed 30% of our total 2001 revenues and 15% of our total 2002 revenues, have experienced financial difficulties and have filed for bankruptcy or are in the process of restructuring their operations. While several of these customers are emerging from bankruptcy or restructuring their operations, our results could be materially and adversely affected if any present or future emerging service provider seeks to renegotiate existing contractual commitments, reduces its level of orders, delays or fails to pay our receivables, or fails to successfully and timely reorganize its operations including emerging from bankruptcy.

We expect that a majority of our revenues will be generated from a limited number of customers and we will not be successful if we do not grow our customer base.

To date, we have shipped our products to a limited number of customers. We expect that in the foreseeable future, the majority of our revenues will continue to depend on sales of our products to a limited number of customers. Two, three and four customers each contributed more than 10% of our revenues for the three months ended March 31, 2003 and the years ended December 31, 2002 and

2001, which represented an aggregate of 57%, 42% and 67% of total revenues. Our future success will depend on our ability to attract additional customers beyond our current limited number. The growth of our customer base could be adversely affected by:

- customer unwillingness to implement our new voice infrastructure products;
- potential customer concerns with selecting an emerging telecommunications equipment vendor;
- any delays or difficulties that we may incur in completing the development and introduction of our planned products or product enhancements;
- any further deterioration in the general financial condition of service providers which could lead to additional bankruptcies or their inability to raise capital to finance business plans and capital expenditures;
- new product introductions by our competitors;
- any failure of our products to perform as expected; or
- any difficulty we may incur in meeting customers' delivery requirements.

The loss of any of our significant customers or any substantial reduction in orders or contractual commitments from these customers could materially adversely affect our financial condition and results of operations. If we do not expand our customer base to include additional customers that deploy our products in operational commercial networks, our revenues will not grow significantly, or at all.

The market for voice infrastructure products for the new public network is new and evolving and our business will suffer if it does not develop as we expect.

The market for our products is evolving. Packet-based technology may not be widely accepted as a platform for voice and a viable market for our products may not develop or be sustainable. If this market does not develop, or develops more slowly than we expect, we may not be able to sell our products in significant volume, or at all.

We will not retain customers or attract new customers if we do not anticipate and meet specific customer requirements or if our products do not interoperate with our customers' existing networks.

To achieve market acceptance for our products, we must effectively anticipate, and adapt in a timely manner to, customer requirements and offer products and services that meet changing customer demands. Prospective customers may require product features and capabilities that our current products do not have. The introduction of new or enhanced products also requires that we carefully manage the transition from older products in order to minimize disruption in customer ordering patterns and ensure that adequate supplies of new products can be delivered to meet anticipated customer demand. If we fail to develop products and offer services that satisfy customer requirements, or to effectively manage the transition from older products, our ability to create or increase demand for our products would be seriously harmed and we may lose current and prospective customers.

Many of our customers will require that our products be designed to interface with their existing networks, each of which may have different specifications. Issues caused by an unanticipated lack of interoperability may result in significant warranty, support and repair costs, divert the attention of our engineering personnel from our hardware and software development efforts and cause significant customer relations problems. If our products do not interoperate with those of our customers' networks, installations could be delayed or orders for our products could be cancelled, which would seriously harm our gross margins and result in loss of revenues or customers.

We may not become profitable.

We have incurred significant losses since inception and expect to continue to incur losses in the future. As of March 31, 2003, we had an accumulated deficit of \$802.2 million and had only recognized cumulative revenues since inception of \$303.5 million through March 31, 2003. We have not achieved profitability on a quarterly or annual basis. Our revenues may not grow and we may never generate sufficient revenues to achieve or sustain profitability.

The unpredictability of our quarterly results may adversely affect the trading price of our common stock.

Our revenues and operating results will vary significantly from quarter to quarter due to a number of factors, many of which are outside of our control and any of which may cause our stock price to fluctuate. Generally, purchases by service providers of telecommunications equipment from manufacturers have been unpredictable and clustered, rather than steady, as the providers build out their networks. The primary factors that may affect our revenues and results include the following:

- fluctuation in demand for our voice infrastructure products and the timing and size of customer orders;
- the cancellation or deferral of existing customer orders or the renegotiation of existing contractual commitments;
- the failure of certain of our customers to successfully and timely reorganize their operations, including emerging from bankruptcy;
- the length and variability of the sales cycle for our products;
- the timing of revenue recognition and amount of deferred revenues;
- new product introductions and enhancements by our competitors and us;
- changes in our pricing policies, the pricing policies of our competitors and the prices of the components of our products;
- our ability to develop, introduce and ship new products and product enhancements that meet customer requirements in a timely manner;
- the mix of product configurations sold;
- our ability to obtain sufficient supplies of sole or limited source components;
- our ability to attain and maintain production volumes and quality levels for our products;
- costs related to acquisitions of complementary products, technologies or businesses; and
- general economic conditions, as well as those specific to the telecommunications, networking and related industries.

As with other telecommunications product suppliers, we may recognize a substantial portion of our revenue in a given quarter from sales booked and shipped in the last weeks of that quarter. As a result, a delay in customer orders is likely to result in a delay in shipments and recognition of revenue beyond the end of a given quarter, which would have a significant impact on our operating results for that quarter.

Our operating expenses are largely fixed in the short-term and, as a result, a delay in generating or recognizing revenues for the reasons set forth above, or for any other reason, could cause significant variations in our operating results. If revenue for a particular quarter is below expectations, we may not be able to reduce operating expenses proportionally for the quarter. Any such revenue shortfall would, therefore, have a disproportionate effect on our expected operating results for the quarter.

We believe that quarter-to-quarter comparisons of our operating results are not a good indication of our future performance. It is likely that in some future quarters, our operating results may be below the expectations of public market analysts and investors. In this event, the price of our common stock will probably substantially decrease.

If we fail to retain needed personnel, the implementation of our business plan could slow or our future growth could halt.

Our business depends upon highly skilled engineering, sales, marketing and customer support personnel. Any failure to retain needed qualified personnel could impair our growth. Our future success depends upon the continued services of our executive officers who have critical industry experience and relationships that we rely on to implement our business plan. The loss of the services of any of our officers or key employees could delay the development and introduction of, and negatively impact our ability to sell, our products.

We may face risks associated with our international expansion that could impair our ability to grow our revenues abroad.

International revenues, primarily attributable to Asia and Europe, were 25% of our revenues for fiscal 2002, and we intend to continue to expand our sales into international markets. This expansion will require significant management attention and financial resources to successfully develop direct and indirect international sales and support channels. In addition, we may not be able to develop international market demand for our products, which could impair our ability to grow our revenues. We have limited experience marketing, distributing and supporting our products internationally and, to do so, we expect that we will need to develop versions of our products that comply with local standards. Furthermore, international operations are subject to other inherent risks, including:

- greater difficulty collecting accounts receivable and longer collection periods;
- difficulties and costs of staffing and managing international operations;

- the impact of differing technical standards outside the United States;
- the impact of recessions in economies outside the United States;
- unexpected changes in regulatory requirements and currency exchange rates;
- certification requirements;
- reduced protection for intellectual property rights in some countries;
- potentially adverse tax consequences; and
- political and economic instability.

We are entirely dependent upon our voice infrastructure products and our future revenues depend upon their commercial success.

Our future growth depends upon the commercial success of our voice infrastructure products. We intend to develop and introduce new products and enhancements to existing products in the future. We may not successfully complete the development or introduction of these products. If our target customers do not adopt, purchase and successfully deploy our current or planned products, our revenues will not grow.

29

Because our products are sophisticated and designed to be deployed in complex environments, they may have errors or defects that we find only after full deployment, which could seriously harm our business.

Our products are sophisticated and are designed to be deployed in large and complex networks. Because of the nature of our products, they can only be fully tested when substantially deployed in very large networks with high volumes of traffic. Some of our customers have only recently begun to commercially deploy our products and they may discover errors or defects in the software or hardware, or the products may not operate as expected. If we are unable to fix errors or other performance problems that may be identified after full deployment of our products, we could experience:

- loss of, or delay in, revenues;
- loss of customers and market share;
- a failure to attract new customers or achieve market acceptance for our products;
- increased service, support and warranty costs and a diversion of development resources; and
- costly and time-consuming legal actions by our customers.

If we do not respond rapidly to technological changes or to changes in industry standards, our products could become obsolete.

The market for voice infrastructure products for the new public network is likely to be characterized by rapid technological change and frequent new product introductions. We may be unable to respond quickly or effectively to these developments. We may experience difficulties with software development, hardware design, manufacturing or marketing that could delay or prevent our development, introduction or marketing of new products and enhancements. The introduction of new products by our competitors, the market acceptance of products based on new or alternative technologies or the emergence of new industry standards could render our existing or future products obsolete. If the standards adopted are different from those that we have chosen to support, market acceptance of our products may be significantly reduced or delayed. If our products become technologically obsolete, we may be unable to sell our products in the marketplace and generate revenues.

If we fail to compete successfully, our ability to increase our revenues or achieve profitability will be impaired.

Competition in the telecommunications market is intense. This market has historically been dominated by large companies, such as Lucent Technologies and Nortel Networks, both of which are our direct competitors. We also face competition from other large telecommunications and networking companies, including Cisco Systems, some of which have entered our market by acquiring companies that design competing products. In addition, several smaller and mostly private companies have announced products that target market opportunities similar to those we address. Because this market is rapidly evolving, additional competitors with significant financial resources may enter these markets and further intensify competition.

Many of our current and potential competitors have significantly greater selling and marketing, technical, manufacturing, financial and other resources. Further, some of our competitors sell significant amounts of other products to our current and prospective customers. Our competitors' broad product portfolios, coupled with already existing relationships, may cause our customers to buy our competitors' products or harm our ability to attract new customers.

To compete effectively, we must deliver innovative products that:

- provide extremely high reliability and voice quality;
- scale easily and efficiently;

30

- interoperate with existing network designs and other vendors' equipment;
- provide effective network management;
- are accompanied by comprehensive customer support and professional services; and

- provide a cost-effective and space-efficient solution for service providers.

If we are unable to compete successfully against our current and future competitors, we could experience price reductions, order cancellations, loss of revenues and reduced gross profit margins.

We depend upon contract manufacturers and any disruption in these relationships may cause us to fail to meet the demands of our customers and damage our customer relationships.

We rely on a small number of contract manufacturers to manufacture our products according to our specifications and to fill orders on a timely basis. Our contract manufacturers provide comprehensive manufacturing services, including assembly of our products and procurement of materials. Each of our contract manufacturers also builds products for other companies and may not always have sufficient quantities of inventory available to fill our orders or may not allocate their internal resources to fill these orders on a timely basis. We do not have long-term supply contracts with our manufacturers and they are not required to manufacture products for any specified period. We do not have internal manufacturing capabilities to meet our customers' demands. Qualifying a new contract manufacturer and commencing commercial-scale production is expensive and time consuming and could result in a significant interruption in the supply of our products. If a change in contract manufacturers results in delays in our fulfillment of customer orders or if a contract manufacturer fails to make timely delivery of orders, we may lose revenues and suffer damage to our customer relationships.

We and our contract manufacturers rely on single or limited sources for supply of some components of our products and if we fail to adequately predict our manufacturing requirements or if our supply of any of these components is disrupted, we will be unable to ship our products.

We and our contract manufacturers currently purchase several key components of our products, including commercial digital signal processors, from single or limited sources. We purchase these components on a purchase order basis. If we overestimate our component requirements, we could have excess inventory, which would increase our costs. If we underestimate our requirements, we may not have an adequate supply, which could interrupt manufacturing of our products and result in delays in shipments and revenues.

We currently do not have long-term supply contracts with our component suppliers and they are not required to supply us with products for any specified periods, in any specified quantities or at any set price, except as may be specified in a particular purchase order. In the event of a disruption or delay in supply, or inability to obtain products, we may not be able to develop an alternate source in a timely manner or at favorable prices, or at all. A failure to find acceptable alternative sources could hurt our ability to deliver high-quality products to our customers and negatively affect our operating margins. In addition, reliance on our suppliers exposes us to potential supplier production difficulties or quality variations. Our customers rely upon our ability to meet committed delivery dates, and any disruption in the supply of key components would seriously impact our ability to meet these dates and could result in legal action by our customers, loss of customers or harm to our ability to attract new customers.

If we are not able to obtain necessary licenses of third-party technology at acceptable prices, or at all, our products could become obsolete.

We have incorporated third-party-licensed technology into our current products. From time to time, we may be required to license additional technology from third parties to develop new products or product enhancements. Third-party licenses may not be available or continue to be available to us on commercially reasonable terms. The inability to maintain or re-license any third-party licenses required in our current products or to obtain any new third-party licenses to develop new products and product enhancements could require us to obtain substitute technology of lower quality or performance standards or at greater cost, and delay or prevent us from making these products or enhancements, any of which could seriously harm the competitiveness of our products.

Our ability to compete and our business could be jeopardized if we are unable to protect our intellectual property or become subject to intellectual property rights claims, which could require us to incur significant costs.

We rely on a combination of patent, copyright, trademark and trade secret laws and restrictions on disclosure to protect our intellectual property rights. Despite our efforts to protect our proprietary rights, unauthorized parties may attempt to copy or otherwise obtain and use our products or technology. Monitoring unauthorized use of our products is difficult and we cannot be certain that the steps we have taken will prevent unauthorized use of our technology, particularly in foreign countries where the laws may not protect our proprietary rights as fully as in the United States. If competitors are able to use our technology, our ability to compete effectively could be harmed.

In addition, we have received inquiries from other patent holders and may become subject to claims that we infringe their intellectual property rights. Any parties asserting that our products infringe upon their proprietary rights could force us to license their patents for substantial royalty payments or to defend ourselves and possibly our customers or contract manufacturers in litigation. These claims and any resulting licensing arrangement or lawsuit, if successful, could subject us to significant royalty payments or liability for damages and invalidation of our proprietary rights. Any potential intellectual property litigation also could force us to do one or more of the following:

- stop selling, incorporating or using our products that use the challenged intellectual property;
- obtain from the owner of the infringed intellectual property right a license to sell or use the relevant technology, which license may not be available on reasonable terms, or at all; or
- redesign those products that use any allegedly infringing technology.

Any lawsuits regarding intellectual property rights, regardless of their success, would be time-consuming, expensive to resolve and would divert our management's time and attention.

Any investments or acquisitions we make could disrupt our business and seriously harm our financial condition.

Although we have no current agreements to do so, we intend to consider investing in, or acquiring, complementary products, technologies or businesses. In the event of future investments or acquisitions, we could:

- issue stock that would dilute our current stockholders' percentage ownership;
- incur debt or assume liabilities;
-

incur significant impairment charges related to the write-off of goodwill and purchased intangible assets;

- incur significant amortization expenses related to purchased intangible assets; or

- incur large and immediate write-offs for in-process research and development and stock-based compensation.

Our integration of any acquired products, technologies or businesses will also involve numerous risks, including:

- problems and unanticipated costs associated with combining the purchased products, technologies or businesses;
- diversion of management's attention from our core business;
- adverse effects on existing business relationships with suppliers and customers;
- risks associated with entering markets in which we have limited or no prior experience; and
- potential loss of key employees, particularly those of the acquired organizations.

We may be unable to successfully integrate any products, technologies, businesses or personnel that we might acquire in the future without significant costs or disruption to our business.

We may seek to raise additional capital in the future, which may not be available to us, and if it is available, may dilute the ownership of our common stock.

In April 2003, we completed a public offering of 20,000,000 shares of our common stock resulting in the dilution of our existing investors' percentage ownership of our common stock. In the future, we may seek to raise additional funds through public or private debt or equity financings in order to:

- fund ongoing operations and capital requirements;
- take advantage of opportunities, including more rapid expansion or acquisition of complementary products, technologies or businesses;
- develop new products; or
- respond to competitive pressures.

Any additional capital raised through the sale of convertible debt or equity may further dilute an investor's percentage ownership of our common stock. Furthermore, additional financings may not be available on terms favorable to us, or at all. A failure to obtain additional funding could prevent us from making expenditures that may be required to grow or maintain our operations.

If we are subject to employment claims, we could incur substantial costs in defending ourselves.

We may become subject to employment claims in connection with employee terminations. In addition, companies in our industry whose employees accept positions with competitors frequently claim that their competitors have engaged in unfair hiring practices. These claims may result in material litigation. We could incur substantial costs defending ourselves or our employees against those claims, regardless of their merits. In addition, defending ourselves from those types of claims could divert our management's attention from our operations. If we are found liable in connection with any employment claim, we may incur significant costs that could adversely impact our financial condition and results of operations.

Securities litigation could result in substantial cost and divert the attention of key personnel, which could seriously harm our business.

We are currently a defendant in several securities class action lawsuits, which seek damages of indeterminate amounts. Litigation may be time-consuming, expensive and disruptive to normal business operations, and the outcome of litigation is difficult to predict. An unfavorable resolution of any

specific lawsuit could have a material adverse effect on our business, results of operations and financial condition.

Our stock price has been and may continue to be volatile.

The market for technology stocks has been and will likely continue to be extremely volatile. The following factors could cause the market price of our common stock to fluctuate significantly:

- the addition or loss of any major customer;
- changes in the financial condition or anticipated capital expenditure purchases of any existing or potential major customer;
- quarterly variations in our operating results;
- changes in financial estimates by securities analysts;
- speculation in the press or investment community;
- announcements by us or our competitors of significant contracts, new products or acquisitions, distribution partnerships, joint ventures or capital commitments;

- sales of common stock or other securities by us or by our stockholders in the future;
- securities and other litigation;
- announcement of a stock split, reverse stock split, stock dividend or similar event;
- economic conditions for the telecommunications, networking and related industries; and
- worldwide economic instability.

If we fail to comply with certain continued NASDAQ National Market listing standards, our common stock could be delisted and the market value and liquidity of our common stock may decrease significantly.

Our common stock is presently listed on the NASDAQ National Market under the symbol SONS. All companies listed on NASDAQ are required to comply with certain continued listing standards.

On September 16, 2002, we received notification from NASDAQ that we were not in compliance with the minimum bid price requirement of \$1.00 per share for continued listing on the NASDAQ National Market and that our securities were subject to delisting from the NASDAQ National Market unless we demonstrated compliance with such requirement before December 16, 2002. We demonstrated such compliance and, therefore, continue to have our common stock listed on the NASDAQ National Market. There can be no assurance, however, that we will continue to maintain compliance with the listing requirements of the NASDAQ National Market. In the event our common stock is delisted from the NASDAQ National Market, among other things, the market value and liquidity of our common stock could be materially and adversely affected and it may become more difficult for us to obtain additional financing.

Sales of a substantial amount of our common stock in the future could cause our stock price to fall.

Some stockholders who acquired shares prior to our IPO or in connection with our acquisition of TTI hold a substantial number of shares of our common stock that have not yet been sold in the public market. Further, additional shares may become available for sale upon the conversion or redemption of convertible subordinated notes. Sales of a substantial number of shares of our common stock within a short period of time in the future could impair our ability to raise capital through the sale of additional debt or stock and/or cause our stock price to fall.

Ownership of stock by insiders could limit your ability to influence the outcome of key transactions, including a change of control.

Our executive officers, directors and entities affiliated with them beneficially own, in the aggregate as of March 31, 2003, approximately 12% of our outstanding common stock. These stockholders, if acting together, could be able to influence matters requiring approval by our stockholders, including the election of directors and the approval of mergers or other business combination transactions.

Provisions of our charter documents and Delaware law may have anti-takeover effects that could prevent a change of control.

Provisions of our amended and restated certificate of incorporation, our amended and restated by-laws and Delaware law could make it more difficult for a third party to acquire us, even if doing so would be beneficial to our stockholders.

Item 3: Quantitative and Qualitative Disclosures About Market Risk

We do not currently use derivative financial instruments. We generally place our marketable security investments in high-quality credit instruments, primarily U.S. Government obligations and corporate obligations with contractual maturities of less than one year. We do not expect any material loss from our marketable security investments and therefore believe that our potential interest rate exposure is not material. We have no current material exposure to foreign currency rate fluctuations, though we will continue to evaluate the impact of foreign currency exchange risk on our results of operations as we expand internationally.

Item 4: Controls and Procedures

(a) *Evaluation of disclosure controls and procedures.* Our chief executive officer and chief financial officer have reviewed and evaluated the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Exchange Act Rules 240.13a-14(c) and 15d-14(c)) as of a date within ninety days before the filing of this quarterly report. Based on that evaluation, our chief executive officer and chief financial officer have concluded that our current disclosure controls and procedures are designed to ensure that information required to be disclosed by us in reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in Securities and Exchange Commission rules and forms and are operating in an effective manner.

(b) *Changes in internal controls.* There have not been any significant changes in our internal controls or in other factors that could significantly affect these disclosure controls subsequent to the date of their evaluation. There were no significant deficiencies or material weakness in the internal controls as of such date, and therefore no corrective actions were taken.

PART II—OTHER INFORMATION

Item 1: Legal Proceedings

In November 2001, a purchaser of our common stock filed a complaint in the federal district court for the Southern District of New York against us, two of our officers and the lead underwriters alleging violations of the federal securities laws in connection with our initial public offering (IPO) and seeking unspecified monetary damages. The purchaser seeks to represent a class of persons who purchased our common stock between the IPO on May 24, 2000 and December 6, 2000. An amended complaint was filed in April 2002. The amended complaint alleges that our registration statement contained false or misleading information or omitted to state material facts concerning the alleged receipt of undisclosed compensation by the underwriters and the existence of undisclosed arrangements between underwriters and certain

Based on my knowledge, this Quarterly Report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this Quarterly Report;

3. Based on my knowledge, the financial statements, and other financial information included in this Quarterly Report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this Quarterly Report;
4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-14 and 15d-14) for the Registrant and we have:
 - (a) designed such disclosure controls and procedures to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this Quarterly Report is being prepared;
 - (b) evaluated the effectiveness of the Registrant's disclosure controls and procedures as of a date within 90 days prior to the filing date of this Quarterly Report (the "Evaluation Date"); and
 - (c) presented in this Quarterly Report our conclusions about the effectiveness of the disclosure controls and procedures based on our evaluation as of the Evaluation Date;
5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation, to the Registrant's auditors and the audit committee of Registrant's board of directors:
 - (a) all significant deficiencies in the design or operation of internal controls which could adversely affect the Registrant's ability to record, process, summarize and report financial data and have identified for the Registrant's auditors any material weaknesses in internal controls; and
 - (b) any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal controls; and
6. The Registrant's other certifying officer and I have indicated in this Quarterly Report whether or not there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of our most recent evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

Date: May 9, 2003

/s/ HASSAN M. AHMED

Hassan M. Ahmed
President and Chief Executive Officer

39

CERTIFICATION

I, Stephen J. Nill, Chief Financial Officer, Vice President of Finance and Administration and Treasurer of Sonus Networks, Inc., certify that:

1. I have reviewed this quarterly report on Form 10-Q for the period ended March 31, 2003 ("Quarterly Report") of Sonus Networks, Inc. (the "Registrant");
2. Based on my knowledge, this Quarterly Report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this Quarterly Report;
3. Based on my knowledge, the financial statements, and other financial information included in this Quarterly Report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this Quarterly Report;
4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-14 and 15d-14) for the Registrant and we have:
 - (a) designed such disclosure controls and procedures to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this Quarterly Report is being prepared;
 - (b) evaluated the effectiveness of the Registrant's disclosure controls and procedures as of a date within 90 days prior to the filing date of this Quarterly Report (the "Evaluation Date"); and
 - (c) presented in this Quarterly Report our conclusions about the effectiveness of the disclosure controls and procedures based on our evaluation as of the Evaluation Date;
5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation, to the Registrant's auditors and the audit committee of Registrant's board of directors:
 - (a)

all significant deficiencies in the design or operation of internal controls which could adversely affect the Registrant's ability to record, process, summarize and report financial data and have identified for the Registrant's auditors any material weaknesses in internal controls; and

(b) any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal controls; and

6. The Registrant's other certifying officer and I have indicated in this Quarterly Report whether or not there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of our most recent evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

Date: May 9, 2003

/s/ STEPHEN J. NILL

Stephen J. Nill

Chief Financial Officer, Vice President of Finance and Administration and Treasurer

40

EXHIBIT INDEX

Exhibit Number	Description
10.1	Loan Modification Agreement, dated as of March 14, 2003, by and between the Registrant and Silicon Valley Bank.
99.1	Certificate of Sonus Networks, Inc. Chief Executive Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
99.2	Certificate of Sonus Networks, Inc. Chief Financial Officer pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

41

LOAN MODIFICATION AGREEMENT

This Loan Modification Agreement (this "Loan Modification Agreement") is entered into as of March 14, 2003, by and between SILICON VALLEY BANK, a California-chartered bank, with its principal place of business at 3003 Tasman Drive, Santa Clara, California 95054 and with a loan production office located at One Newton Executive Park, Suite 200, 2221 Washington Street, Newton, Massachusetts 02462, doing business under the name "Silicon Valley East" ("Bank") and SONUS NETWORKS, INC., a Delaware corporation with its chief executive office located at 5 Carlisle Road, Westford, Massachusetts 01886 ("Borrower").

1. DESCRIPTION OF EXISTING INDEBTEDNESS AND OBLIGATIONS. Among other indebtedness and obligations which may be owing by Borrower to Bank, Borrower is indebted to Bank pursuant to a loan arrangement dated as of March 25, 2002, evidenced by, among other documents, a certain Loan and Security Agreement dated as of March 25, 2002 between Borrower and Bank (as may be amended from time to time, the "Loan Agreement"). The Loan Agreement established: (i) a working capital line of credit in favor of Borrower in the maximum principal amount of Twenty Million Dollars (\$20,000,000.00) (the "Committed Revolving Line"), and (ii) an equipment line of credit in favor of Borrower in the maximum principal amount of Ten Million Dollars (\$10,000,000.00) (the "Committed Equipment Line"). Capitalized terms used but not otherwise defined herein shall have the same meaning as in the Loan Agreement.

Hereinafter, all indebtedness and obligations owing by Borrower to Bank shall be referred to as the "Obligations".

2. DESCRIPTION OF COLLATERAL. Repayment of the Obligations is secured by the Collateral as described in the Loan Agreement (together with any other collateral security granted to Bank, the "Security Documents").

Hereinafter, the Security Documents, together with all other documents evidencing or securing the Obligations shall be referred to as the "Existing Loan Documents".

3. DESCRIPTION OF CHANGE IN TERMS.

A. Modifications to Loan Agreement.

1. The Loan Agreement is hereby amended by deleting the first sentence of Section 2.1.1(a) and inserting in lieu thereof the following:

"Bank shall make Advances not exceeding (i) Committed Revolving Line, MINUS (ii) the amount of all outstanding Letters of Credit (including drawn but unreimbursed Letters of Credit), MINUS (iii) the FX Reserve, AND MINUS (iv) the aggregate outstanding Advances hereunder (including any Cash Management Services)."

2. The Loan Agreement is hereby amended by deleting the first sentence of Section 2.1.2(a) and inserting in lieu thereof the following:

"Subject to the availability of Credit Extensions in Section 2.1.1(a), Bank shall issue or have issued Letters of Credit for Borrower's account not exceeding: (i) the Committed Revolving Line, MINUS (ii) the outstanding principal balance of any Advances (including any Cash Management Services), MINUS (iii) the FX Reserve, MINUS (iv) the amount of all Letters of Credit (including drawn but unreimbursed Letters of Credit), PLUS (v) an amount equal to any Letter of Credit Reserves."

3. Notwithstanding the terms of Section 2.1.5 of the Loan Agreement, the Borrower hereby acknowledges, confirms and agrees that no new Equipment Advances shall be made to the Borrower under the Committed Equipment Line. The outstanding Equipment Advances shall amortize and be repaid in accordance with the terms of the Loan Agreement.

4. Section 2.1.6 of the Loan Agreement entitled "Undisbursed Credit Extensions" shall be renumbered as Section 2.1.7 to appear immediately following Section 2.1.6 (as described below).
5. The Loan Agreement is hereby amended by incorporating into Article 2 the following new Section 2.1.6 entitled "Term Loan" to appear immediately following Section 2.1.5 thereof:

"2.1.6. TERM LOAN.

(a) Through December 31, 2003 (the "Term Loan Availability End Date"), Bank shall make advances ("Term Loan Advance" and, collectively, "Term Loan Advances") to Borrower in an aggregate amount not exceeding the Term Loan. Except as provided below, each Term Loan Advance under the Term Loan shall be made by Bank on the first (1st) day of the month. Notwithstanding the foregoing, if Borrower requests a Term Loan Advance on a day other than the first (1st) day of the month, such Term Loan Advance shall be deemed to have occurred on and interest shall be calculated beginning with the first day of such month. Each Term Loan Advance must be for a minimum amount of One Hundred Thousand Dollars (\$100,000.00).

(b) Interest accrues from the date of each Term Loan Advance at the per annum rate described in Section 2.3(a), and shall be payable monthly on the Payment Date of each month commencing with the initial Payment Date following each such Term Loan Advance. Each Term Loan Advance shall be payable in (i) thirty-six (36) equal monthly installments of principal, PLUS (ii) monthly payments of accrued interest, beginning on the first Payment Date following such Term Loan Advance and continuing on each Payment Date thereafter through the Term Loan Maturity Date applicable to such Term Loan Advance. Borrower shall have the right to pre-pay Term Loan Advances without penalty. Term Loan Advances when repaid may not be reborrowed.

(c) To obtain a Term Loan Advance, Borrower must notify Bank (the notice is irrevocable) by facsimile no later than 3:00 p.m. Eastern time one (1) Business Day before the day on which the Term Loan Advance is to be made. The notice in the form of Exhibit B (Payment/Advance Form) must be signed by a Responsible Officer or designee."

6. The Loan Agreement is hereby amended by deleting in its entirety Section 2.2 entitled "Overadvances".
7. The Loan Agreement is hereby amended by deleting the following text appearing as the first two sentences of Section 2.3(a) entitled "Interest Rate":

"Advances under the Committed Revolving Line shall accrue interest on the outstanding principal balance of the Committed Revolving Line at a per annum rate described on the INTEREST RATE SUPPLEMENT TO AGREEMENT attached hereto and incorporated by reference herein. Equipment Advances under the Committed Equipment Line shall accrue interest on the outstanding principal balance of the Committed Equipment Line at a per annum rate equal to the Bank's Prime Rate."

and inserting in lieu thereof the following:

"Advances under the Committed Revolving Line shall accrue interest on the

outstanding principal balance at a per annum rate equal to the Bank's Prime Rate. Equipment Advances under the Committed Equipment Line shall accrue interest on the outstanding principal balance at a per annum rate equal to the Bank's Prime Rate. Term Loan Advances under the Term Loan shall accrue interest on the outstanding principal balance at a per annum rate equal to the Bank's Prime Rate."

8. The Loan Agreement is hereby amended by incorporating into Section 2.4 entitled "Fees" the following text to appear immediately following paragraph (d) thereof:

"(e) UNUSED COMMITTED REVOLVING LINE FACILITY FEE. As compensation for the Bank's maintenance of sufficient funds available for such purpose, the Bank shall have earned a fee for the unused portion of the Committed Revolving Line, which fee shall be paid quarterly, in arrears, on a calendar year basis, in a per annum amount equal to 0.25% of the average unused portion of the Committed Revolving Line (the "Unused Committed Revolving Line Facility Fee"), as determined by the Bank. If the Committed Revolving Line is terminated prior to the end of any quarter, the Unused Committed Revolving Line Facility Fee for such quarter shall be equal to 0.25% of the unused portion of the Committed Revolving Line for such quarter as of the date of the termination, which fee shall be due and payable by Borrower on the date of such termination. The Borrower shall not be entitled to any credit, rebate or repayment of any facility fee previously earned by the Bank pursuant to this Section notwithstanding any termination of the within Agreement, or suspension or termination of the Bank's obligation to make loans and advances hereunder; and

(f) UNUSED TERM LOAN FACILITY FEE. As compensation for the Bank's maintenance of sufficient funds available for such purpose, the Bank shall have earned a fee for the unused portion of the Term Loan, which fee shall be paid quarterly, in arrears, on a calendar year basis, in a per annum amount equal to 0.25% of the average unused portion of the Term Loan (the "Unused Term Loan Facility Fee"), as determined by the Bank. If the Term Loan is terminated prior to the end of any quarter, the Unused Term Loan Facility Fee for such quarter shall be equal to 0.25% of the unused portion of the Term Loan for such quarter as of the date of the termination, which fee shall be due and payable by Borrower on the date of such termination. In the event that, on or before May 31, 2003, the Borrower has received Term Loan Advances in an aggregate amount not less than \$5,000,000.00, the Bank shall waive the Unused Term Loan Facility Fee. The Borrower shall not be entitled to any credit, rebate or repayment of any facility fee previously earned by the Bank pursuant to this Section notwithstanding any termination of the within Agreement, or suspension or termination of the Bank's obligation to make loans and advances hereunder."

9. Pursuant to Section 5.9 of the Loan Agreement, the Borrower hereby acknowledges, confirms and agrees that: (i) all Obligations of the Borrower under the Loan Agreement (including, without limitation, those arising under the Term Loan described herein), as may be amended from time to time, constitute "Designated Senior Debt" under the BellSouth Debt (as defined in the Loan Agreement), and (ii) the BellSouth Debt (as defined in the Loan Agreement) has not and shall not be amended in any manner which might adversely effect the Bank's interest as a holder of "Designated Senior Debt", as such term is defined in the BellSouth Debt as of the Closing Date (as defined in the Loan Agreement).

10. The Loan Agreement is hereby amended by deleting the following text appearing as clause (i) in Section 6.2(a) entitled "Financial Statements, Reports, Certificates", and renumbering each clause thereafter accordingly:

"(i) as soon as available, but no later than twenty-five (25) days after the last day of each month, a company prepared unaudited consolidated balance sheet and unaudited income statement covering Borrower's consolidated operations during the period certified by a Responsible Officer and in a form acceptable to Bank and such financial statements shall not include notes and shall be subject to year-end and quarterly adjustments;"

11. The Loan Agreement is hereby amended by deleting paragraphs (b), (c) and (d) in Section 6.2 entitled "Financial Statements, Reports, Certificates" and inserting in lieu thereof the following:

"(b) Within forty-five (45) days after the last day of each quarter, Borrower shall deliver to Bank a Compliance Certificate signed by a Responsible Officer in the form of EXHIBIT D."

12. The Loan Agreement is hereby amended by deleting the following text appearing as the second sentence of Section 6.6 entitled "Primary Accounts":

"In addition to the foregoing: (i) on the Closing Date, Borrower shall maintain or have administered through the Bank not less than Thirty-Five Million Dollars (\$35,000,000.00) in cash or securities, and (ii) at all times after the Closing Date and prior to the termination of this Agreement, Borrower shall maintain or have administered through the Bank not less than Twenty-Five Million Dollars (\$25,000,000.00) in cash or securities in excess of that amount used for Borrower's operations."

and inserting in lieu thereof the following:

"In addition to the foregoing, Borrower shall, at all times prior to the termination of this Agreement, maintain or have administered through the Bank not less than Thirty-Five Million Dollars (\$35,000,000.00) in unrestricted cash or securities in excess of that amount used for Borrower's operations, of which at least \$3,000,000.00 shall at all times be maintained in Borrower's sweep account (account no. 3300020686) at Bank or a money market account (account no. 3300080864) at Bank."

13. The Loan Agreement is hereby amended by deleting Section 6.7 entitled "Financial Covenants" and inserting in lieu thereof the following:

"6.7 FINANCIAL COVENANTS. Borrower shall maintain at all times, to be tested as of the last day of each quarter, unless otherwise noted:

(a) QUICK RATIO. Borrower shall maintain a ratio of Quick Assets to Current Liabilities (less Deferred Revenue), as of the last day of each quarter, of at least 1.5 to 1.0.

(b) TANGIBLE NET WORTH. Borrower shall maintain at all times, to be tested as of the last day of each quarter, a Tangible Net Worth of at least Forty Million Dollars (\$40,000,000.00); PROVIDED THAT such threshold amount shall be increased by fifty percent (50%) of the amount of the proceeds received by Borrower from equity issued by Borrower after February 24, 2003."

14. The Loan Agreement is hereby amended by deleting the definitions of "Advance", "Credit Extension", "Deferred Maintenance Revenue" and "Revolving Maturity Date" appearing in Section 13.1 and inserting in lieu thereof the following:

"ADVANCE" or "ADVANCES" is a loan advance (or advances) under the Committed Revolving Line.

"CREDIT EXTENSION" is each Advance (including Cash Management Services), Equipment Advance, Term Loan Advance, Letter of Credit, FX Forward Contract or any other extension of credit by Bank for Borrower's benefit.

"DEFERRED REVENUE" is all amounts received in advance of performance and not yet recognized as revenue.

"REVOLVING MATURITY DATE" is March 23, 2004.

15. The Loan Agreement is hereby amended by deleting the definitions of "Borrowing Base", "Eligible Accounts", "Interest Rate Supplement" and "TNW Threshold" appearing in Section 13.1 thereof.

16. The Loan Agreement is hereby amended by incorporating into Section 13.1 the following definitions to appear alphabetically therein:

"TERM LOAN" is a Term Loan Advance or Term Loan Advances of up to Six Million Seven Hundred Dollars (\$6,700,000.00).

"TERM LOAN ADVANCE" is defined in Section 2.1.6.

"TERM LOAN AVAILABILITY END DATE" is defined in Section 2.1.6.

"TERM LOAN MATURITY DATE" is, with respect to each Term Loan Advance, the thirty-sixth (36th) Payment Date following each such Term Loan Advance.

17. The Compliance Certificate appearing as EXHIBIT D to the Loan Agreement is hereby replaced with the Compliance Certificate attached as EXHIBIT A hereto.
18. The Borrower hereby modifies the Schedule to the Loan Agreement provided to the Bank on March 25, 2002 to include the information on the Modification to Schedule attached as EXHIBIT B hereto.

4. FEES. In addition to the fees payable to Bank in accordance with the terms of the Loan Agreement and this Loan Modification Agreement, Borrower shall pay to Bank a fee for the renewal of the Committed Revolving Line equal to Fifty Thousand Dollars (\$50,000.00), which fee shall be due and payable on the date hereof and shall be deemed fully earned as of the date hereof. The Borrower shall also reimburse Bank for all legal fees and expenses incurred in connection with this amendment to the Existing Loan Documents.

5. RATIFICATION OF NEGATIVE PLEDGE AGREEMENT. Borrower hereby ratifies, confirms and reaffirms, all and singular, the terms and conditions of a certain Negative Pledge Agreement dated as of March 25, 2002 between Borrower and Bank, and acknowledges, confirms and agrees that said Negative Pledge Agreement shall remain in full force and effect.

6. ADDITIONAL COVENANTS. Borrower shall not, without providing Bank with written notice within fifteen (15) days thereafter: (i) relocate its chief executive office, or add any new offices or business locations (unless such new offices or business locations contain less than Fifty Thousand Dollars (\$50,000.00) in Borrower's assets or property), or (ii) change its jurisdiction of organization, or (iii) change its organizational structure or type, or (iv) change its legal name, or (v) change any organizational number (if any) assigned by its jurisdiction of organization. In addition, the Borrower hereby certifies that no Collateral is in the possession of any third party bailee (such as at a warehouse). In the event that Borrower, after the date hereof, intends to store or otherwise deliver the Collateral to such a bailee, then Borrower shall first receive, the prior written consent of Bank and such bailee must acknowledge in writing that the bailee is holding such Collateral for the benefit of Bank.

7. AUTHORIZATION TO FILE. Borrower hereby authorizes Bank to file financing statements without notice to Borrower, with all appropriate jurisdictions, as Bank deems appropriate, in order to further perfect or protect Bank's interest in the Collateral.

8. CONSISTENT CHANGES. The Existing Loan Documents are hereby amended wherever necessary to reflect the changes described above.

9. RATIFICATION OF LOAN DOCUMENTS. Borrower hereby ratifies, confirms, and reaffirms all terms and conditions of all security or other collateral granted to the Bank, and confirms that the indebtedness secured thereby includes, without limitation, the Obligations.

10. NO DEFENSES OF BORROWER. Borrower agrees that, as of this date, it has no defenses against the obligations to pay any amounts under the Obligations.

11. CONTINUING VALIDITY. Borrower understands and agrees that in modifying the existing Obligations, Bank is relying upon Borrower's representations, warranties, and agreements, as set forth in the Existing Loan Documents. Except as expressly modified pursuant to this Loan Modification Agreement, the terms of the Existing Loan Documents remain unchanged and in full force and effect. Bank's agreement to modifications to the existing Obligations pursuant to this Loan Modification Agreement in no way shall obligate Bank to make any future modifications to the Obligations. Nothing in this Loan Modification Agreement shall constitute a satisfaction of the Obligations. It is the intention of Bank and Borrower to retain as liable parties all makers of Existing Loan Documents, unless the party is expressly released by Bank in writing. No maker will be released by virtue of this Loan Modification Agreement.

12. RIGHT OF SET-OFF. In consideration of Bank's agreement to enter into this Loan Modification Agreement, Borrower and any guarantor hereby reaffirm and hereby grant to Bank, a lien, security interest and right of setoff as security for all Obligations to Bank, whether now existing or hereafter arising upon and against all deposits, credits, collateral and property, now or hereafter in the possession, custody, safekeeping or control of Bank or any entity under the control of Silicon Valley Bank (including a Bank subsidiary) or in transit to any of them. At any time after the occurrence and during the continuance of an Event of Default, without demand or notice, Bank may set off the same or any part thereof and apply the same to any liability or obligation of Borrower and any guarantor even though unmatured and regardless of the adequacy of any other collateral securing the loan. ANY AND ALL RIGHTS TO REQUIRE BANK TO EXERCISE ITS RIGHTS OR REMEDIES WITH RESPECT TO ANY OTHER COLLATERAL WHICH SECURES THE OBLIGATIONS, PRIOR TO EXERCISING ITS RIGHT OF SETOFF WITH RESPECT TO SUCH DEPOSITS, CREDITS OR OTHER PROPERTY OF THE BORROWER OR ANY GUARANTOR, ARE HEREBY KNOWINGLY, VOLUNTARILY AND IRREVOCABLY WAIVED.

13. JURISDICTION/VENUE. Borrower accepts for itself and in connection with its properties, unconditionally, the exclusive jurisdiction of any state or federal court of competent jurisdiction in the Commonwealth of Massachusetts in any action, suit, or proceeding of any kind against it which arises out of or by reason of this Loan Modification Agreement; provided, however, that if for any reason Bank cannot avail itself of the courts of the Commonwealth of Massachusetts, then venue shall lie in Santa Clara County, California. NOTWITHSTANDING THE FOREGOING, THE BANK SHALL HAVE THE RIGHT TO BRING ANY ACTION OR PROCEEDING AGAINST THE BORROWER OR ITS PROPERTY IN THE COURTS OF ANY OTHER JURISDICTION WHICH THE BANK DEEMS NECESSARY OR APPROPRIATE IN ORDER TO REALIZE ON THE COLLATERAL OR TO OTHERWISE ENFORCE THE BANK'S RIGHTS AGAINST THE BORROWER OR ITS PROPERTY.

14. COUNTERSIGNATURE. This Loan Modification Agreement shall become effective only when it shall have been executed by Borrower and Bank (provided, however, in no event shall this Loan Modification Agreement become effective until signed by an officer of Bank in California).

This Loan Modification Agreement is executed as a sealed instrument under the laws of the Commonwealth of Massachusetts as of the date first written above.

BORROWER:
SONUS NETWORKS, INC.

BANK:
SILICON VALLEY BANK, doing business as
SILICON VALLEY EAST

By: /s/ PETER S. HEMME

By: /s/ JONATHAN L. GRAY

Name: PETER S. HEMME

Name: JONATHAN L. GRAY

Title: VP & CORPORATE CONTROLLER

Title: SVP

SILICON VALLEY BANK
By: /s/ MAGGIE GARCIA

Name: MAGGIE GARCIA

Title: AVP

(signed in Santa Clara County,
California)

EXHIBIT A
COMPLIANCE CERTIFICATE

TO: SILICON VALLEY BANK
FROM: SONUS NETWORKS, INC.

The undersigned authorized officer of SONUS NETWORKS, INC. certifies that under the terms and conditions of the Loan and Security Agreement between Borrower and Bank (the "Agreement"), (i) Borrower is in complete compliance for the period ending _____ with all required covenants except as noted below and (ii) all representations and warranties in the Agreement are true and correct in all material respects on this date. Attached are the required documents supporting the certification. The Officer certifies that these are prepared in accordance with Generally Accepted Accounting Principles (GAAP) consistently applied from one period to the next except as explained in an accompanying letter or footnotes. The Officer acknowledges that no borrowings may be requested at any time or date of determination that Borrower is not in compliance with any of the terms of the Agreement, and that compliance is determined not just at the date this certificate is delivered.

PLEASE INDICATE COMPLIANCE STATUS BY CIRCLING YES/NO UNDER "COMPLIES" COLUMN.

REPORTING COVENANT -----	REQUIRED -----	COMPLIES -----	
10-Q with CC	Quarterly, earlier of 45 days of QE, or 5 days of filing w/ SEC	Yes	No
10-K	Annually, earlier of 120 days of YE, or 5 days of filing w/ SEC	Yes	No
8-K	Within 5 days after filing with SEC	Yes	No
Balance Sheet, Income Statement and Cash Flow projections	Annually, w/in 45 days of YE (and upon revisions approved by BoD)	Yes	No

FINANCIAL COVENANT -----	REQUIRED -----	ACTUAL -----	COMPLIES -----		
Minimum Quick Ratio (quarterly)	1.5:1.0	_____	:1.0	Yes	No
Minimum Tangible Net Worth (quarterly)	\$40,000,000, plus 50% of new equity issued	\$_____		Yes	No

BANK USE ONLY

Received by: _____
 AUTHORIZED SIGNER

Date: _____

Verified: _____
 AUTHORIZED SIGNER

Date: _____

Compliance Status: Yes No

COMMENTS REGARDING EXCEPTIONS: See Attached.

Sincerely,

SIGNATURE

TITLE

DATE

EXHIBIT B

MODIFICATIONS TO SCHEDULE TO LOAN AND SECURITY AGREEMENT

This schedule is furnished in connection with the loan modification agreement by and between Silicon Valley Bank and Sonus Networks, Inc. that modifies the loan and security agreement, dated as of March 25, 2002. All of the information included in the schedule shall be considered confidential information.

SECTION 5.3
LITIGATION

1. GREEN RIVER SYSTEMS, INC. VS. TELECOM TECHNOLOGIES, INC. Has been settled.
2. STEINBERG ET AL VS. SONUS NETWORKS, INC., HASSAN M. AHMED ET AL filed July 1, 2002 (U.S.D.C., Mass.). Five other complaints that are essentially identical to the steinberg complaint also have been filed in the district of Massachusetts.

SECTION 5.4
NO MATERIAL DEVIATION IN FINANCIAL STATEMENTS

1. Borrower has submitted to the bank its consolidated financial statements for its fiscal year ending December 31, 2002.
2. Since December 31, 2002, the borrower has continued to incur losses, purchased fixed assets and used cash in the operation of its business. Notwithstanding the foregoing, the borrower acknowledges and confirms to bank that it is in compliance and shall continue to maintain compliance with the terms of the loan and security agreement dated 3/25/02 between borrower and bank, as amended, including, without limitation, the financial covenants appearing in section 6.6 and 6.7 thereof.

SECTION 7.5
ENCUMBRANCE

1. Lease agreement between Sonus Networks, Inc. and Unistar Leasing dated January 21, 2003, for Minolta photocopiers.

**CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the quarterly report on Form 10-Q of Sonus Networks, Inc. (the "Company") for the period ended March 31, 2003 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Hassan M. Ahmed, President and Chief Executive Officer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 9, 2003

/s/ HASSAN M. AHMED

Hassan M. Ahmed
President and Chief Executive Officer

A signed original of this written statement required by Section 906 has been provided to Sonus Networks, Inc. and will be retained by Sonus Networks, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.

QuickLinks

[EXHIBIT 99.1](#)

[CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002](#)

**CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350,
AS ADOPTED PURSUANT TO
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the quarterly report on Form 10-Q of Sonus Networks, Inc. (the "Company") for the period ended March 31, 2003 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, Stephen J. Nill, Chief Financial Officer, Vice President of Finance and Administration and Treasurer of the Company, hereby certifies, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- (1) the Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 9, 2003

/s/ STEPHEN J. NILL

Stephen J. Nill
Chief Financial Officer, Vice President of Finance and Administration and Treasurer

A signed original of this written statement required by Section 906 has been provided to Sonus Networks, Inc. and will be retained by Sonus Networks, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.

QuickLinks

[EXHIBIT 99.2](#)

[CERTIFICATION PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002](#)