

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549**

**FORM 8-K**

**CURRENT REPORT**

**Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934**

Date of Report (Date of earliest event reported): **July 23, 2013**

**SONUS NETWORKS, INC.**

(Exact Name of Registrant as Specified in its Charter)

**DELAWARE**  
(State or Other Jurisdiction  
of Incorporation)

**001-34115**  
(Commission File Number)

**04-3387074**  
(IRS Employer  
Identification No.)

**4 TECHNOLOGY PARK DRIVE, WESTFORD, MASSACHUSETTS**  
(Address of Principal Executive Offices)

**01886**  
(Zip Code)

Registrant's telephone number, including area code: **(978) 614-8100**

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

The information in Item 2.02 of this Current Report on Form 8-K and the exhibits attached relating thereto shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), otherwise subject to the liabilities of that Section or incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as shall be expressly set forth by specific reference in such a filing.

**Item 2.02. Results of Operations and Financial Condition.**

On July 29, 2013, Sonus Networks, Inc. (the "Company") issued a press release reporting its financial results for the quarter ended June 28, 2013 and posted supplementary financial and operational data on its website, [www.sonus.net](http://www.sonus.net), in connection with the announcement of such financial results. Copies of the press release and the supplementary financial and operational data are furnished as Exhibits 99.1 and 99.2, respectively, to this Current Report on Form 8-K.

**Item 5.02. Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangements of Certain Officers.**

On July 29, 2013, the Company announced that Maurice L. Castonguay, Senior Vice President and Chief Financial Officer, plans to leave the Company. To facilitate an orderly transition of his duties and responsibilities, Mr. Castonguay and the Company entered into a letter agreement (the "Retention Letter") on July 26, 2013 pursuant to which Mr. Castonguay agreed to remain with the Company through March 31, 2014 (the "Castonguay Separation Date"). The Retention Letter amends certain of the terms of Mr. Castonguay's employment agreement, dated August 24, 2011, which was previously amended on October 25, 2011, February 15, 2013, and March 28, 2013 (collectively, the "Castonguay Employment Agreement").

Under the Retention Letter, Mr. Castonguay agreed to continue to perform the duties and responsibilities of his current roles as Senior Vice President, Chief Financial Officer, Treasurer and Principal Accounting Officer of the Company until the earlier of (i) the time that his successor is hired, at which time Mr. Castonguay agreed to relinquish his current positions and provide transition services at the Company's request in the role of Senior Consultant — Finance through the Castonguay Separation Date and (ii) the Castonguay Separation Date.

Pursuant to the Retention Letter, the terms of Mr. Castonguay's employment through the Castonguay Separation Date remain substantially unchanged from those previously in effect except that:

- With respect to termination prior to the Castonguay Separation Date, (i) Mr. Castonguay will no longer have the right to terminate his employment with the Company for "Good Reason" (as defined in the Castonguay Employment Agreement), (ii) the Company has agreed not to terminate Mr. Castonguay's employment without "Cause" (as defined in the Castonguay Employment Agreement) and (iii) the Company's right to terminate Mr. Castonguay for "Cause" arising out of repeated failure of Mr. Castonguay to perform his job duties may be based only on Mr. Castonguay's actions or inaction occurring after July 26, 2013.
- Upon his termination on the Castonguay Separation Date, the Company will continue to pay its share of Mr. Castonguay's medical, dental and vision insurance premiums for Mr. Castonguay and his dependents between the Castonguay Separation Date and the earlier of the date Mr. Castonguay accepts other employment that provides him with commensurate insurance coverage, or March 31, 2015, but will not provide any other

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benefits that would be due under the Castonguay Employment Agreement upon a termination without "Cause" or for "Good Reason."

- Mr. Castonguay's right to receive acceleration of his unvested equity upon an Acquisition (as that term is defined in the Castonguay Employment Agreement) will cease when he ceases to be the Chief Financial Officer of the Company.

The foregoing summary of the Retention Letter is qualified in its entirety by reference to the full text of the Retention Letter, a copy of which is filed as Exhibit 10.1 to this report and is incorporated herein by reference.

On July 29, 2013, the Company also announced that on July 23, 2013, Matthew Dillon indicated to the Company his intention to step down as Senior Vice President, Global Services and Systems Management, effective August 15, 2013.

On July 26, 2013, the Company and Mr. Dillon executed a letter amendment (the "Dillon Letter Agreement") to Mr. Dillon's employment agreement, accepted on October 7, 2008 and as amended on February 15, 2013 and March 28, 2013 (collectively, the "Dillon Employment Agreement"). In connection with the transition of Mr. Dillon's duties, the Company agreed that Mr. Dillon would receive the severance provided for in his severance agreement for termination without cause or resignation for good reason and further that, although Mr. Dillon will not be an employee of the Company when the 2013 bonuses, if any, are paid out, Mr. Dillon will receive the difference, if any, between his bonus at target and the amount he would have been eligible to receive pursuant to the March 28, 2013 amendment to the Agreement. Such bonus, if any, will be paid to Mr. Dillon in cash, notwithstanding the March 28, 2013 amendment to the terms of the Dillon Employment Agreement.

The foregoing summary of the Dillon Letter Agreement is qualified in its entirety by reference to the Dillon Letter Agreement, a copy of which is attached as Exhibit 10.2 to this Current Report on Form 8-K and incorporated herein by reference.

#### **Item 9.01. Financial Statements and Exhibits.**

(d) Exhibits

- 10.1 Retention Letter between Sonus Networks, Inc. and Maurice L. Castonguay, accepted July 26, 2013.
- 10.2 Letter Amendment between Sonus Networks, Inc. and Matthew Dillon, accepted July 26, 2013.

The following exhibits relating to Item 2.02 shall be deemed to be furnished, and not filed:

- 99.1 Press release of Sonus Networks, Inc., dated July 29, 2013.
- 99.2 Supplementary Financial and Operational Data issued by Sonus Networks, Inc. on July 29, 2013.

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#### **SIGNATURE**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: July 29, 2013

**SONUS NETWORKS, INC.**

By:

/s/ Jeffrey M. Snider

Jeffrey M. Snider

Senior Vice President, Chief Administrative Officer, General Counsel and Secretary

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## Exhibit Index

- 10.1 Retention Letter between Sonus Networks, Inc. and Maurice L. Castonguay, accepted July 26, 2013.
- 10.2 Letter Amendment between Sonus Networks, Inc. and Matthew Dillon, accepted July 26, 2013.
- 99.1 Press release of Sonus Networks, Inc., dated July 29, 2013.
- 99.2 Supplementary Financial and Operational Data issued by Sonus Networks, Inc. on July 29, 2013.

July 26, 2013

Maurice Castonguay  
 c/o Sonus Networks, Inc.  
 4 Technology Park Drive  
 Westford, MA 01886

Dear Moe:

We appreciate your contributions to the growth of Sonus Networks, Inc. during your tenure as the Company's Chief Financial Officer. Now, you have expressed a desire to pursue opportunities outside of Sonus, while offering to provide an orderly transition of your duties and responsibilities until the date of your separation from the Company. To that end, this letter sets forth the agreement between you and the Company with respect to this transition period (the "Retention Agreement") and amends your employment agreement dated August 24, 2011, which was previously amended on October 25, 2011, February 15, 2013, and March 28, 2013 (collectively, the August 24, 2011 letter and all prior amendments will be referred to as the "Employment Agreement").

1. Transition Period. You will remain employed at the Company through March 31, 2014 (the "Separation Date"). The period between the date that you execute the Retention Agreement (the "Effective Date") and the Separation Date will be referred to as the "Transition Period."
2. Role and Responsibilities during the Transition Period. During the Transition Period, you will continue to perform the duties and responsibilities of your current roles as Senior Vice President, Chief Financial Officer, Treasurer and Principal Accounting Officer of the Company, until such time as your successor is hired by the Company. You will assist the Company in its search for your successor, as may be reasonably requested by the Company's Chief Executive Officer. If your successor is hired before the Separation Date, you will relinquish your positions as Senior Vice President, Chief Financial Officer, Treasurer and Principal Accounting Officer of the Company, and for the duration of the Transition Period you will assume the title and role of Senior Consultant-Finance and report to the Chief Executive Officer. In this new role you will provide consulting services, assistance and support in the transition of your responsibilities to your successor through the Separation Date, as may be reasonably requested by the Chief Executive Officer.
3. Compensation during the Transition Period. Through the Separation Date, you will: (i) continue to be paid your current Base Salary (\$285,000 per year), in accordance with the Company's normal payroll practices; (ii) remain eligible to receive the "2013 Bonus" in accordance with, and as described in, the amendment to your Employment Agreement dated March 28, 2013 (even if the determination of 2013 bonus awards, if any, occurs after the Separation Date); (iii) continue to vest in all options, performance shares and restricted shares previously granted to you, including without limitation the restricted shares you received in lieu of any Target Bonus for 2012 (the "2012 Bonus Shares"); and (iv) continue to receive all benefits generally provided to Senior Executives of the Company.
4. Modification of Section 8 of Employment Agreement. As of the Effective Date, and in anticipation of the transfer of your titles and responsibilities to your successor, you and the Company have agreed to modify Section 8 of your Employment Agreement as follows: (a) during the Transition Period, you will no longer have the right to terminate your employment with the Company for "Good Reason" (as that term is defined in the Employment Agreement) or to obtain the severance benefits provided in the Employment Agreement upon a termination of your employment for Good Reason; (b) during the Transition Period, the Company will not terminate your employment without "Cause" (as that term is defined in the Employment Agreement); and (c) the Company's right to terminate you for "Cause" under Section 8(i)(ii)(D) during the Transition Period is modified so that the Company may terminate you for "Cause" under Section 8(i)(ii)(D) based only upon actions or inaction occurring after the Effective Date. For the avoidance of doubt, the definition of "Cause" in Sections 8(i) (ii)(A), (B), (C), (E) and (F) remains unchanged.
5. Ineligibility for Certain Severance Benefits/Continuation of Insurance Premium Payments. Upon the Separation Date, you will be paid the Accrued Benefits provided in Section 8 of the Employment Agreement,

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but you will not be eligible for severance and related post-termination benefits described in Sections 8(a), 8(b), 8(d), 8(e), and 8(f) of the Employment Agreement. After the Separation Date, the Company will continue to pay its share of your medical, dental and vision insurance premiums for you and your dependents in accordance with the terms and conditions stated in Section 8(c) of the Employment Agreement (with the term "Date of Termination" in the Employment Agreement having the same meaning as "Separation Date" in this Retention Agreement).

6. Accelerated Vesting upon Acquisition. In Section 3(e)(i) of the Employment Agreement, the introductory phrase "In the event of an Acquisition (as defined below):" is deleted in its entirety and is replaced with the introductory phrase "In the event you are still employed in the capacity of Chief Financial Officer of the Company at the time of an Acquisition (as defined below) during the Transition Period:".
7. Exchange of Releases. On or after the Separation Date, you and the Company will exchange releases of claims, in the forms attached hereto as Exhibit A and Exhibit B.
8. Modification/Interpretation. Except as expressly modified by this Retention Agreement, the terms of the Employment Agreement remain in full force and effect. Capitalized terms not defined in the Retention Agreement will have the meanings ascribed to them in the Employment Agreement. In the event of a conflict between the terms of the Retention Agreement and the Employment Agreement, the terms of this Retention Agreement will govern.

Moe, I look forward to continuing our work together during this time of transition. If the terms of this Retention Agreement are agreeable and acceptable to you, please sign and date below and return a copy of this letter to me.

Sincerely,  
 Sonus Networks, Inc.

By: /s/ Raymond P. Dolan

Accepted and agreed:

/s/ Maurice Castonguay

July 26, 2013

Maurice Castonguay

Date

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Exhibit A

**Release of Claims from Maurice Castonguay**

1. I, Maurice Castonguay, in consideration of the release of claims provided to me by Sonus Networks, Inc. (the "Company"), the compensation and continued employment provided to me by the Company pursuant to the Retention Agreement between myself and the Company dated July 26, 2013 (the "Retention Agreement"), and for other good and consideration, the receipt and sufficiency of which are hereby acknowledged, hereby remise, release and forever discharge the Company and its subsidiaries, and their respective officers, directors, shareholders and employees (collectively, the "Releasees") from any and all claims, losses, liabilities, obligations and causes of action, known or unknown, arising out of, in any way connected with or relating to my employment or termination of employment with the Company, including, but not limited to, (a) claims for compensation, salary, wages, commissions, bonuses and benefits, breach of contract, impairment of economic opportunity, negligent and intentional infliction of emotional distress, wrongful discharge, defamation, or any other tort or personal injury, and (b) claims arising under any municipal, state or federal statute, regulation or ordinance relating to employment or the foregoing, including, without limitation, Title VII of the Civil Rights Act, the Equal Pay Act, 42 U.S.C. § 1981, the Americans with Disabilities Act, the Age Discrimination in Employment Act, the Family and Medical Leave Act, the Employee Retirement Income Security Act, the Worker Adjustment and Retraining Notification Act, the Massachusetts Fair Employment Practices Act, the Massachusetts Equal Rights Law, Mass. G.L. c. 151B, and the Massachusetts Wage Act, Mass. G.L. c. 149, Sections 148 and 150, all as amended, and for any form of relief, no matter how denominated, including any claims for injunctive relief, additional compensation, wages or benefits (including front pay and back pay), compensatory or consequential damages, liquidated or punitive damages, attorneys' fees, employment, re-employment, or future employment in any capacity, provided, however, that this release will not waive or impair my right to enforce the terms of the Retention Agreement any right that I may have to indemnification or insurance coverage concerning my actions or inaction in the performance of my duties at the Company.

2. I acknowledge and agree that, as of the date of my execution of this Release, the Releasees have fully satisfied any and all obligations owed to me arising out of my employment with and termination from the Company, and that no further sums or benefits are owed to me by the Releasees.

3. I represent and warrant that I have made no assignment, and will make no assignment, of any claim, right of action or any right of any kind whatsoever, embodied in any of the claims released herein, and that no other person or entity of any kind had or has any interest in any of the respective claims, demands, obligations, actions, causes of action, debts, liabilities, rights, contracts, damages, attorneys' fees, costs, expenses or losses released herein.

4. I desire the foregoing release to be a full and complete resolution of any and all claims, complaints or grievances I have, may have or ever had against the Releasees, whether known or unknown, relating to my employment with and separation from the Company.

5. I have entered into this Release of Claims voluntarily and have had the opportunity to review this document with an independent lawyer of my choosing.

6. I understand that the Release provided above is intended to comply with the Older Workers' Benefit Protection Act of 1990 ("OWBPA") with regard to my waiver of rights under the Age Discrimination in Employment Act of 1967 ("ADEA"). For that reason, I state as follows:

- a. I am specifically waiving rights and claims under the ADEA.
- b. The waiver of rights under the ADEA does not extend to any rights or claims arising after the date that I sign this Release of Claims.
- c. I have received consideration in addition to what I would otherwise already be entitled.

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d. I have been advised to consult with an attorney before signing this Release of Claims, and that I have in fact consulted with an attorney regarding this Release of Claims.

e. I acknowledge that I have had a period of twenty-one (21) days to consider my decision to sign this Release of Claims.

f. I understand that I may revoke my waiver of rights under the ADEA in the seven (7) day period following the date on which I sign this Release of Claims. Any notice of revocation of my waiver of rights under the ADEA must be in writing, and submitted to Jeff Snider, General Counsel, Sonus Networks, Inc., 4 Technology Park Drive, Westford, MA 01886. The waiver of rights under the ADEA provided by the above General Release shall not become effective or enforceable until after the 7-day revocation period has expired.

I REPRESENT THAT I HAVE READ THE FOREGOING DOCUMENT, THAT I FULLY UNDERSTAND THE TERMS AND CONDITIONS CONTAINED HEREIN, AND THAT I AM VOLUNTARILY EXECUTING THE SAME. IN ENTERING INTO THIS RELEASE OF CLAIMS, I DO NOT RELY ON ANY REPRESENTATION, PROMISE OR INDUCEMENT MADE BY THE RELEASEES.

Exhibit B**Release of Claims from Sonus Networks, Inc.**

Sonus Networks, Inc. (the "Company"), in consideration of the release of claims provided to the Company by Maurice Castonguay ("Mr. Castonguay"), the continued service provided to Company by Mr. Castonguay pursuant to the Retention Agreement between him and the Company dated July 26, 2013, and for other good and consideration, the receipt and sufficiency of which are hereby acknowledged by Sonus, hereby remise, release and forever discharge Mr. Castonguay from any and all claims, losses, liabilities, obligations and causes of action, known or unknown, arising out of, in any way connected with or relating to his employment or separation of employment with the Company, provided, however, that any claim arising from any felony or crime involving Mr. Castonguay's service to the Company, and act of dishonesty, breach of trust, unethical business conduct, or fraud in the performance of his duties at the Company is excepted from the scope of this release. The Company acknowledges that as of the Effective Date of the Retention Agreement, it had no knowledge or information that Mr. Castonguay had engaged in any act of dishonesty, breach of trust, unethical business conduct, or fraud in the performance of his duties at the Company.

ON BEHALF OF SONUS NETWORKS, INC., I REPRESENT THAT I HAVE READ THE FOREGOING DOCUMENT, THAT I FULLY UNDERSTAND THE TERMS AND CONDITIONS CONTAINED HEREIN, AND THAT I AM VOLUNTARILY EXECUTING THE SAME.

Sonus Networks, Inc.  
4 Technology Park Drive  
Westford, MA 01886

July 26, 2013

Mr. Matthew Dillon  
*By electronic delivery*

Dear Matt:

We greatly appreciate the contributions you have made to Sonus Networks, Inc. In connection with your resignation and the transition of your duties as Senior Vice President, Global Services and Systems Management, effective August 15, 2013, the Compensation Committee has agreed that, although you will not be an employee of the Company when the 2013 bonuses, if any, are paid out, you will receive the difference, if any, between your bonus at target and the amount you would have been eligible to receive pursuant to the March 28, 2013 amendment (the "Amendment") to your October 2, 2008 employment letter (collectively with the Amendment and a previous amendment dated February 15, 2013, the "Agreement"). Such bonus, if any, will be paid to you in cash, notwithstanding the terms of the Amendment.

Except as modified by the terms of this letter, the terms of the Agreement will remain unaltered and in full force and effect. Capitalized terms not defined in this letter have the same definitions given to them in the Agreement.

Very truly yours,

/s/ Raymond P. Dolan  
\_\_\_\_\_  
Raymond P. Dolan  
President and Chief Executive Officer

Agreed:

/s/ Matthew Dillon  
\_\_\_\_\_  
Matthew Dillon

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## Sonus Networks Reports 2013 Second Quarter Results



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### Company Reports 2013 Second Quarter Revenue and non-GAAP EPS Above Expectations Company Raises Outlook for Full Year and Announces Stock Buyback Program Company Announces Management Transitions

For Immediate Release: July 29, 2013

WESTFORD, Mass. — Sonus Networks, Inc. (Nasdaq: SONS), a global leader in SIP-based communications, today announced results for the second quarter ended June 28, 2013. Sonus also announced that its Board of Directors has approved a stock buyback program of up to \$100 million.

#### Second Quarter 2013 Highlights

- Total revenue was \$69.2 million
- Total SBC revenue, including product, maintenance and services, was \$29.0 million, up 52% over the prior year.
- SBC product-only revenue was \$20.4 million, up 51% over the prior year.
- Enterprise revenue comprised 21% of total product revenue.
- GAAP loss per share was \$0.02; non-GAAP diluted earnings per share was above expectations at \$0.01
- Cash and investments totaled \$304 million at period end.
- The Board of Directors has approved a stock buyback program of up to \$100 million.

Revenue for the second quarter of 2013 was \$69.2 million, compared to \$63.3 million in the first quarter of 2013 and \$57.6 million in the second quarter of 2012. The GAAP net loss for the second quarter of 2013 was \$4.9 million, or \$0.02 per share, compared to a GAAP net loss of \$13.7 million, or \$0.05 per share, in the first quarter of 2013 and a GAAP net loss of \$11.7 million, or \$0.04 per share, in the second

quarter of 2012. Non-GAAP net income for the second quarter of 2013 was \$3.2 million, or \$0.01 per diluted share, compared to a non-GAAP net loss of \$6.4 million, or \$0.02 per share, in the first quarter of 2013 and a non-GAAP net loss of \$8.6 million, or \$0.03 per share, in the second quarter of 2012.

#### 2013 Third Quarter and Full Year Outlook

The Company's outlook is based on current indications for its business, which may change during the current quarter. Gross margin, operating expenses and EPS are presented on a non-GAAP basis. A reconciliation of the non-GAAP to GAAP outlook and a statement on the use of non-GAAP financial measures are included at the end of this press release.

Third Quarter 2013	Guidance
Total Revenue	\$68 to \$72 million
SBC Total Revenue	\$28 to \$32 million
SBC Product Revenue	\$21 to \$25 million
Gross Margin	64% to 65%
Operating Expenses	\$42 to \$43 million
Basic EPS	\$0.01
Cash and Investments	\$300 to \$305 million*
Basic Shares	284 million
Diluted Shares	287 million

Full Year 2013	Guidance
Total Revenue	\$274 to \$278 million
SBC Total Revenue	\$120 to \$124 million
SBC Product Revenue	\$98 to \$102 million
Gross Margin	64% to 65%
Operating Expenses	\$171 to \$172 million
Diluted EPS	\$0.01 to \$0.02
Cash and Investments	\$305 million*
Basic Shares	283 million
Diluted Shares	286 million



\* Does not reflect potential stock buybacks in the period.

## **Stock Buyback Program**

The Board of Directors has authorized a stock buyback program to repurchase up to \$100 million of the Company's common stock from time to time on the open market or in privately negotiated transactions. The timing and amount of any shares repurchased will be determined by the Company's management based on its evaluation of market conditions and other factors. Repurchases may also be made under a Rule 10b5-1 plan, which would permit shares to be repurchased when the Company might otherwise be precluded from doing so under insider trading laws. The buyback program may be suspended or discontinued at any time. The buyback program will be funded using the Company's working capital. As of June 28, 2013, the Company had cash, cash equivalents and investments of \$304.0 million. As of

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June 28, 2013, there were 282,803,260 shares of the Company's common stock, \$0.001 par value, outstanding.

"Sonus' strong balance sheet has enabled us to invest in our business and effect a successful transformation. Our strong first-half results and enhanced outlook for 2013 demonstrate excellent progress and momentum as we deliver on our commitment to drive market-leading SBC growth and long-term profitability," said Mr. Dolan, president and chief executive officer. "This performance gives us confidence that we are now able to begin substantially increasing returns to shareholders. As a result of our improved profitability and growth in cash from operations, the Board has authorized the repurchase up to \$100 million worth of outstanding shares, as it represents an attractive investment opportunity and demonstrates our commitment to enhancing shareholder value."

## **Management Transitions**

Sonus announced the planned departure of Maurice "Moe" Castonguay, senior vice president and chief financial officer. Mr. Castonguay will assist the CEO and Board in the search process to identify a new Chief Financial Officer and will continue to serve in his role through the year-end close period, as necessary.

"There is a strong foundation in place at Sonus and the time is right for me to explore my next challenge," said Mr. Castonguay. "I look forward to continuing in my role until my successor is named and I am committed to working closely with Ray and the Board to help identify a new CFO and ensure a smooth transition."

The Company also announced the planned departure of Matt Dillon, senior vice president, Global Services. Mr. Dillon will be replaced by Peter Polizzi, who has been appointed vice president, Global Services effective August 15, 2013. Mr. Polizzi joined Sonus in December 2011 to lead the Company's field-level technical sales engineers and has been instrumental in helping Sonus successfully establish its go-to-market channel and expand into the enterprise market. He previously worked for three years at Avaya Inc. where he led the Worldwide Channel technical strategy and operations. Prior to Avaya Inc. Mr. Polizzi spent three years at Symbol Technologies, now a Motorola Solutions company, and three years at Motorola, Inc. post-acquisition where he held various senior management positions in Global Services and led the development of Motorola, Inc.'s Advanced and Professional Services practice across four Motorola companies. Mr. Polizzi is a veteran with NATO Allied Forces and received a Bachelor's degree in Mathematics at Columbia University.

"It has been an honor over the past 12 years to help shape the course of Sonus as the company has evolved," said, Mr. Dillon. "Sonus is in an excellent operational position to take advantage of our market opportunities and Peter has my full support to ensure the continued success of Global Services."

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"Moe and Matt have each made outstanding contributions to Sonus' transformation, and we wish them continued success in their future endeavors," said Mr. Dolan. "I am pleased to announce Peter's appointment as vice president, Global Services. Sonus is fortunate to have someone of Peter's caliber who can step in immediately and allow for a smooth transition. I am proud of the progress our team has made and am confident that we will continue to drive leading SBC growth and enhanced profitability."

## **Restructuring**

In August 2012, the Company initiated a plan to streamline operations and reduce operating costs, including a corporate-wide restructuring plan. In connection with this initiative, the Company recorded restructuring expense of \$2.0 million for severance and related expenses in the third quarter of 2012 and \$5.7 million in the fourth quarter of 2012. The Company recorded restructuring expense of \$1.9 million in the first quarter of 2013 in connection with this initiative, primarily for severance and related costs. The Company recorded restructuring expenses of \$1.7 million in the second quarter of 2013 in connection with this initiative, comprised of \$1.4 million for severance and related costs and \$0.3 million for facilities-related costs. The Company expects to record additional restructuring expense in connection with this initiative of approximately \$1.5 million in the third quarter of 2013, comprised of severance and related costs.

## **Conference call details**

Date: July 29, 2013  
Time: 4:45 p.m. (EDT)  
Dial-in number: 800-747-0367  
International Callers: +1 212-231-2901

**Supplementary financial and operational data is available on the Company's Investor Relations website in the Quarterly Results section at <http://investors.sonusnet.com/results.cfm>.**

## **Replay information**

A telephone playback of the call will be available following the conference call until August 12, 2013 and can be accessed by calling 800-633-8284 or +1 402-977-9140 for international callers. The reservation number for the replay is 21668046. A webcast replay of the conference call will also be available

shortly following the conference call on the Company's Investor Relations website in the Events & Presentations — Archived Events section at <http://investors.sonusnet.com/events.cfm>.

## Tags

Sonus Networks, Sonus, SONS, 2013 second quarter, earnings, results, IP-based network solutions, SBC, SBC 1000, SBC 2000, SBC 5100, SBC 5200, SBC 9000, session border controller, VX series,

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session management, SIP trunking, Cloud VoIP communications, unified communications, UC, VoIP, IP, TDM.

## About Sonus Networks

Sonus helps the world's leading communications service providers and enterprises embrace the next generation of SIP-based solutions including VoIP, video and Unified Communications through secure, reliable and scalable IP networks. With customers around the globe and over 15 years of experience transforming networks to IP, Sonus has enabled service providers to capture and retain users and both service providers and enterprises to generate significant ROI. Sonus products include session border controllers, policy/routing servers, subscriber feature servers and media and signaling gateways. Sonus products are supported by a global services team with experience in design, deployment and maintenance of some of the world's largest and most complex IP networks. For more information, visit [www.sonus.net](http://www.sonus.net) or call 1-855-GO-SONUS.

## Important Information Regarding Forward-Looking Statements

The information in this release contains "forward-looking statements" within the meaning of the U.S. Private Securities Litigation Reform Act of 1995, which are subject to a number of risks and uncertainties. All statements other than statements of historical facts contained in this release are forward-looking statements. Without limiting the foregoing, the words "anticipates", "believes", "could", "estimates", "expects", "expectations", "intends", "may", "plans", "seeks", "projects" and other similar language, whether in the negative or affirmative, are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words.

Examples of forward-looking statements include, but are not limited to, statements in the section "2013 Third Quarter and Full Year Outlook" and other statements regarding the following: plans, expectations, objectives, outlook, goals, strategies, future events or performance, trends, customer growth, operational performance and costs, liquidity and financial positions, estimated expenditures and investments, estimated purchases under the Company's stock buyback program, the timing and success of announced management transitions, revenues and earnings, performance and other statements that are other than statements of historical facts. Forward-looking statements are based on our current expectations and assumptions regarding our business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. They are neither statements of historical fact nor guarantees or assurances of future performance. Our actual results could differ materially from those anticipated in these forward-looking statements as a result of various factors, including, but not limited to, the timing of our recognition of revenues; economic conditions; our ability to recruit and retain key personnel; difficulties supporting our strategic focus on channel sales; difficulties retaining and expanding our customer base; difficulties leveraging market opportunities; the impact of restructuring activities; our ability to realize benefits from acquisitions; litigation; actions taken by significant stockholders; difficulties providing solutions that meet the needs of customers; market acceptance of our products and services; rapid technological and market change; our ability to protect our intellectual property rights; our ability to maintain partner, reseller, distribution and vendor support and supply relationships; higher risks in international operations and markets; the impact of increased competition; currency fluctuations; changes in the market price of our common stock; and/or failure or circumvention of our controls and procedures. Important factors that could cause actual results to differ materially from those in these forward-looking statements are discussed in Part I, Item 2 "Management's Discussion and Analysis of Financial Condition and Results of Operations", Part I, Item 3 "Quantitative and Qualitative Disclosures About Market Risk" and Part II, Item 1A "Risk Factors" in the Company's most recent Quarterly Report on Form 10-Q. We undertake no obligation to publicly update any forward-looking statement, whether as a result of new

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information, future developments or otherwise, except as may be required by law. We therefore caution you against relying on any of these forward-looking statements, which speak only as of the date made.

Sonus is a registered trademark of Sonus Networks, Inc. All other company and product names may be trademarks of the respective companies with which they are associated.

## Discussion of Non-GAAP Financial Measures

Sonus management uses a number of different financial measures, both GAAP and non-GAAP, in analyzing and assessing the overall performance of the business, making operating decisions, planning and forecasting future periods, and determining payments under compensation programs. Our annual financial plan is prepared both on a GAAP and non-GAAP basis, and the non-GAAP annual financial plan is approved by our board of directors. Continuous budgeting and forecasting for revenue and expenses are conducted on a non-GAAP basis (in addition to GAAP) and actual results on a non-GAAP basis are assessed against the annual financial plan. We consider the use of non-GAAP financial measures helpful in assessing the core performance of our continuing operations and liquidity, and when planning and forecasting future periods. By continuing operations we mean the ongoing results of the business excluding certain costs, including, but not limited to: stock-based compensation, restructuring, write-off of prepaid royalties, write-off of intangible assets, acquisition-related costs, amortization of intangible assets and depreciation expense related to the fair value write-up of acquired property and equipment. We also consider the use of non-GAAP earnings per share helpful in assessing the performance of the continuing operations of our business. While our management uses these non-GAAP financial measures as a tool to enhance their understanding of certain aspects of our financial performance, our management does not consider these measures to be a substitute for, or superior to, GAAP measures. In addition, our presentations of these measures may not be comparable to similarly titled measures used by other companies. These non-GAAP financial measures should not be considered alternatives for, or in isolation from, the financial information prepared and presented in accordance with GAAP.

Investors are cautioned that there are material limitations associated with the use of non-GAAP financial measures as an analytical tool. In particular, many of the adjustments to Sonus' financial measures reflect the exclusion of items that are recurring and will be reflected in our financial results for the

foreseeable future.

Stock-based compensation is different from other forms of compensation, as it is a non-cash expense. For example, a cash salary generally has a fixed and unvarying cash cost. In contrast, the expense associated with an equity-based award is generally unrelated to the amount of cash ultimately received by the employee, and the cost to us is based on a stock-based compensation valuation methodology and underlying assumptions that may vary over time. We believe that excluding non-cash stock-based compensation expense from our operating results facilitates the ability of readers of our financial statements to compare our financial results to our historical operating results and to other companies in our industry.

We exclude the amortization of acquired intangible assets from non-GAAP expense and income measures. These amortization amounts are inconsistent in frequency and amount and are significantly impacted by the timing and size of acquisitions. Although we exclude amortization of acquired intangible assets from our non-GAAP expenses, we believe that it is important for investors to understand that intangible assets contribute to revenue generation. We believe that excluding the non-cash amortization of intangible assets facilitates the comparison of our financial results to our historical operating results and to other companies in our industry as if the acquired intangible assets had been developed internally rather than acquired.

In the second quarter of 2013 we recorded \$0.6 million of expense for the write-off of an intellectual property intangible asset which we determined was impaired as of June 28, 2013. We believe that excluding the impairment of intangible assets facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.

We consider certain transition, integration and other acquisition-related costs to be unpredictable and dependent on a significant number of factors that may be outside of our control. We do not consider these acquisition-related costs to be related to the continuing operations of the acquired business or the Company. In addition, the size, complexity and/or volume of an acquisition, which often drives the magnitude of acquisition-related costs, may not be indicative of such future costs. We believe that excluding acquisition-related costs facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.

We recorded \$1.9 million and \$1.7 million of restructuring expense in the first and second quarters of 2013, respectively. We believe that excluding restructuring expense facilitates the comparison of our financial results to our historical operating results and to other companies in our industry.

We believe that providing non-GAAP information to investors, in addition to the GAAP presentation, will allow investors to view the financial results in the way management views the operating results. We further believe that providing this information helps investors to better understand our financial performance and evaluate the efficacy of the methodology and information used by our management to evaluate and measure such performance.

**For more information:**

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SONUS NETWORKS, INC.  
Condensed Consolidated Statements of Operations  
(in thousands, except percentages and per share amounts)  
(unaudited)

	Three months ended		
	June 28, 2013	March 29, 2013	June 29, 2012
<b>Revenue:</b>			
Product	\$ 42,939	\$ 37,796	\$ 32,586
Service	26,254	25,492	25,024
Total revenue	<u>69,193</u>	<u>63,288</u>	<u>57,610</u>
<b>Cost of revenue:</b>			
Product	13,534	13,895	11,027
Service	11,651	11,591	13,788
Total cost of revenue	<u>25,185</u>	<u>25,486</u>	<u>24,815</u>
Gross profit	<u>44,008</u>	<u>37,802</u>	<u>32,795</u>
<b>Gross margin:</b>			
Product	68.5%	63.2%	66.2%
Service	55.6%	54.5%	44.9%
Total gross margin	63.6%	59.7%	56.9%
<b>Operating expenses:</b>			
Research and development	18,019	17,501	17,095
Sales and marketing	19,191	21,114	18,141
General and administrative	9,733	10,710	8,384
Acquisition-related	—	—	967
Restructuring	1,698	1,949	—

Total operating expenses	48,641	51,274	44,587
Loss from operations	(4,633)	(13,472)	(11,792)
Interest income, net	90	138	222
Other income, net	3	—	—
Loss before income taxes	(4,540)	(13,334)	(11,570)
Income tax provision	(330)	(414)	(155)
Net loss	<u>\$ (4,870)</u>	<u>\$ (13,748)</u>	<u>\$ (11,725)</u>
Loss per share:			
Basic	\$ (0.02)	\$ (0.05)	\$ (0.04)
Diluted	\$ (0.02)	\$ (0.05)	\$ (0.04)
Shares used to compute loss per share:			
Basic	282,389	281,542	279,926
Diluted	282,389	281,542	279,926

SONUS NETWORKS, INC.  
Condensed Consolidated Statements of Operations  
(in thousands, except percentages and per share amounts)  
(unaudited)

	Six months ended	
	June 28, 2013	June 29, 2012
Revenue:		
Product	\$ 80,735	\$ 73,997
Service	51,746	47,952
Total revenue	<u>132,481</u>	<u>121,949</u>
Cost of revenue:		
Product	27,429	20,220
Service	23,242	27,180
Total cost of revenue	<u>50,671</u>	<u>47,400</u>
Gross profit	<u>81,810</u>	<u>74,549</u>
Gross margin:		
Product	66.0%	72.7%
Service	55.1%	43.3%
Total gross margin	61.8%	61.1%
Operating expenses:		
Research and development	35,520	35,482
Sales and marketing	40,305	38,726
General and administrative	20,443	17,363
Acquisition-related	—	967
Restructuring	3,647	—
Total operating expenses	<u>99,915</u>	<u>92,538</u>
Loss from operations	(18,105)	(17,989)
Interest income, net	228	437
Other income, net	3	—
Loss before income taxes	(17,874)	(17,552)
Income tax provision	(744)	(611)
Net loss	<u>\$ (18,618)</u>	<u>\$ (18,163)</u>
Loss per share:		
Basic	\$ (0.07)	\$ (0.06)
Diluted	\$ (0.07)	\$ (0.06)
Shares used to compute loss per share:		
Basic	281,973	279,708
Diluted	281,973	279,708

SONUS NETWORKS, INC.  
Condensed Consolidated Balance Sheets  
(in thousands)  
(unaudited)

	June 28, 2013	December 31, 2012
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$ 82,678	\$ 88,004
Marketable securities	132,338	161,905
Accounts receivable, net	39,422	68,728
Inventory	23,599	25,614
Deferred income taxes	635	686
Other current assets	14,779	15,401
Total current assets	293,451	360,338
Property and equipment, net	20,155	23,767
Intangible assets, net	12,264	15,237
Goodwill	33,498	33,498
Investments	89,020	29,698
Deferred income taxes	953	1,011
Other assets	7,988	7,191
	\$ 457,329	\$ 470,740
<b>Liabilities and stockholders' equity</b>		
Current liabilities:		
Accounts payable	\$ 5,578	\$ 10,643
Accrued expenses	25,360	26,212
Current portion of deferred revenue	39,905	37,094
Current portion of long-term liabilities	610	763
Total current liabilities	71,453	74,712
Deferred revenue	11,474	11,647
Deferred income taxes	616	249
Convertible subordinated note	2,380	2,380
Other long-term liabilities	5,152	5,706
Total liabilities	91,075	94,694
Commitments and contingencies		
Stockholders equity:		
Common stock	283	281
Additional paid-in capital	1,330,936	1,321,385
Accumulated deficit	(970,991)	(952,373)
Accumulated other comprehensive income	6,026	6,753
Total stockholders' equity	366,254	376,046
	\$ 457,329	\$ 470,740

SONUS NETWORKS, INC.  
Condensed Consolidated Statements of Cash Flows  
(in thousands)  
(unaudited)

	Six months ended	
	June 28, 2013	June 29, 2012
Cash flows from operating activities:		
Net loss	\$ (18,618)	\$ (18,163)
Adjustments to reconcile net loss to cash flows provided by (used in) operating activities:		
Depreciation and amortization of property and equipment	6,743	5,778
Amortization of intangible assets	2,373	200
Impairment of intangible assets	600	—
Stock-based compensation	8,764	4,140
Loss on disposal of property and equipment	21	—
Deferred income taxes	367	—
Changes in operating assets and liabilities:		
Accounts receivable	28,733	11,739
Inventory	1,958	(3,390)
Other operating assets	2,402	(8,222)
Accounts payable	(5,291)	(2,011)
Accrued expenses and other long-term liabilities	(1,932)	(1,967)
Deferred revenue	2,809	(3,010)
Net cash provided by (used in) operating activities	28,929	(14,906)

Cash flows from investing activities:		
Purchases of property and equipment	(3,032)	(4,380)
Purchases of marketable securities	(180,306)	(128,931)
Sale/maturities of marketable securities	147,944	148,045
Net cash (used in) provided by investing activities	(35,394)	14,734
Cash flows from financing activities:		
Proceeds from sale of common stock in connection with employee stock purchase plan	865	993
Proceeds from exercise of stock options	1,337	68
Payment of tax withholding obligations related to net share settlements of restricted stock awards	(418)	(134)
Principal payments of capital lease obligations	(62)	(51)
Net cash provided by financing activities	1,722	876
Effect of exchange rate changes on cash and cash equivalents	(583)	(43)
Net (decrease) increase in cash and cash equivalents	(5,326)	661
Cash and cash equivalents, beginning of year	88,004	105,451
Cash and cash equivalents, end of period	\$ 82,678	\$ 106,112

SONUS NETWORKS, INC.  
Supplemental Information  
(In thousands)  
(unaudited)

The following tables provide the details of stock-based compensation, amortization of intangible assets and impairment of intangible assets included in the Company's Condensed Consolidated Statements of Operations and the line items in which these amounts are reported.

	Three months ended		
	June 28, 2013	March 29, 2013	June 29, 2012
<b>Stock-based compensation</b>			
Cost of revenue - product	\$ 30	\$ 52	\$ 36
Cost of revenue - service	252	210	209
Cost of revenue	282	262	245
Research and development expense	820	679	633
Sales and marketing expense	1,219	1,099	491
General and administrative expense	2,219	2,184	654
Operating expense	4,258	3,962	1,778
Total stock-based compensation	\$ 4,540	\$ 4,224	\$ 2,023
<b>Amortization of intangible assets</b>			
Cost of revenue - product	\$ 560	\$ 561	\$ —
Research and development	100	100	100
Sales and marketing	526	526	—
Operating expense	626	626	100
Total amortization of intangible assets	\$ 1,186	\$ 1,187	\$ 100
<b>Impairment of intangible assets</b>			
Research and development	\$ 600	\$ —	\$ —
	Six months ended		
	June 28, 2013	June 29, 2012	
<b>Stock-based compensation</b>			
Cost of revenue - product	\$ 82	\$ 89	
Cost of revenue - service	462	384	
Cost of revenue	544	473	
Research and development expense	1,499	1,249	
Sales and marketing expense	2,318	958	
General and administrative expense	4,403	1,460	
Operating expense	8,220	3,667	
Total stock-based compensation	\$ 8,764	\$ 4,140	
<b>Amortization of intangible assets</b>			
Cost of revenue - product	\$ 1,121	\$ —	

Research and development	200	200
Sales and marketing	1,052	—
Operating expense	1,252	200
Total amortization of intangible assets	\$ 2,373	\$ 200
<b>Impairment of intangible assets</b>		
Research and development	\$ 600	\$ —

SONUS NETWORKS, INC.  
Reconciliation of Non-GAAP and GAAP Financial Measures - Historical  
(in thousands, except percentages and per share amounts)  
(unaudited)

	Three months ended		
	June 28, 2013	March 29, 2013	June 29, 2012
<b>GAAP gross margin - product</b>	68.5%	63.2%	66.2%
Stock-based compensation expense	0.1%	0.1%	0.1%
Amortization of intangible assets	1.3%	1.6%	0.0%
<b>Non-GAAP gross margin - product</b>	69.9%	64.9%	66.3%
<b>GAAP gross margin - service</b>	55.6%	54.5%	44.9%
Stock-based compensation expense	1.0%	0.9%	0.8%
<b>Non-GAAP gross margin - service</b>	56.6%	55.4%	45.7%
<b>GAAP total gross margin</b>	63.6%	59.7%	56.9%
Stock-based compensation expense % of revenue	0.4%	0.4%	0.5%
Amortization of intangible assets % of revenue	0.8%	0.9%	0.0%
<b>Non-GAAP total gross margin</b>	64.8%	61.0%	57.4%
<b>GAAP total gross profit</b>	\$ 44,008	\$ 37,802	\$ 32,795
Stock-based compensation expense	282	262	245
Amortization of intangible assets	560	561	—
<b>Non-GAAP total gross profit</b>	\$ 44,850	\$ 38,625	\$ 33,040
<b>GAAP research and development expense</b>	\$ 18,019	\$ 17,501	\$ 17,095
Stock-based compensation expense	(820)	(679)	(633)
Amortization of intangible assets	(100)	(100)	(100)
Impairment of intangible assets	(600)	—	—
<b>Non-GAAP research and development expense</b>	\$ 16,499	\$ 16,722	\$ 16,362
<b>GAAP sales and marketing expense</b>	\$ 19,191	\$ 21,114	\$ 18,141
Stock-based compensation expense	(1,219)	(1,099)	(491)
Amortization of intangible assets	(526)	(526)	—
<b>Non-GAAP sales and marketing expense</b>	\$ 17,446	\$ 19,489	\$ 17,650
<b>GAAP general and administrative expense</b>	\$ 9,733	\$ 10,710	\$ 8,384
Stock-based compensation expense	(2,219)	(2,184)	(654)
<b>Non-GAAP general and administrative expense</b>	\$ 7,514	\$ 8,526	\$ 7,730
<b>GAAP operating expenses</b>	\$ 48,641	\$ 51,274	\$ 44,587
Stock-based compensation expense	(4,258)	(3,962)	(1,778)
Amortization of intangible assets	(626)	(626)	(100)
Impairment of intangible assets	(600)	—	—
Acquisition-related expense	—	—	(967)
Restructuring	(1,698)	(1,949)	—
<b>Non-GAAP operating expenses</b>	\$ 41,459	\$ 44,737	\$ 41,742
<b>GAAP loss from operations</b>	\$ (4,633)	\$ (13,472)	\$ (11,792)
Stock-based compensation expense	4,540	4,224	2,023
Amortization of intangible assets	1,186	1,187	100
Impairment of intangible assets	600	—	—
Acquisition-related expense	—	—	967
Restructuring	1,698	1,949	—
<b>Non-GAAP (loss) income from operations</b>	\$ 3,391	\$ (6,112)	\$ (8,702)
<b>GAAP net loss</b>	\$ (4,870)	\$ (13,748)	\$ (11,725)
Stock-based compensation expense	4,540	4,224	2,023
Amortization of intangible assets	1,186	1,187	100
Impairment of intangible assets	600	—	—
Acquisition-related expense	—	—	967
Restructuring	1,698	1,949	—

<b>Non-GAAP net income (loss)</b>	\$ 3,154	\$ (6,388)	\$ (8,635)
<b>Diluted earnings per share or (loss) per share</b>			
GAAP	\$ (0.02)	\$ (0.05)	\$ (0.04)
Non-GAAP	\$ 0.01	\$ (0.02)	\$ (0.03)
<b>Shares used to compute diluted earnings per share or (loss) per share</b>			
GAAP shares used to compute (loss) per share	282,389	281,542	279,926
Non-GAAP shares used to compute diluted earnings per share or (loss) per share	284,298	281,542	279,926

SONUS NETWORKS, INC.  
Reconciliation of Non-GAAP and GAAP Financial Measures - Historical  
(in thousands, except percentages and per share amounts)  
(unaudited)

	Six months ended	
	June 28, 2013	June 29, 2012
<b>GAAP gross margin - product</b>	66.0%	72.7%
Stock-based compensation expense	0.1%	0.1%
Amortization of intangible assets	1.4%	0.0%
<b>Non-GAAP gross margin - product</b>	67.5%	72.8%
<b>GAAP gross margin - service</b>	55.1%	43.3%
Stock-based compensation expense	0.9%	0.8%
<b>Non-GAAP gross margin - service</b>	56.0%	44.1%
<b>GAAP total gross margin</b>	61.8%	61.1%
Stock-based compensation expense % of revenue	0.4%	0.4%
Amortization of intangible assets % of revenue	0.8%	0.0%
<b>Non-GAAP total gross margin</b>	63.0%	61.5%
<b>GAAP total gross profit</b>	\$ 81,810	\$ 74,549
Stock-based compensation expense	544	473
Amortization of intangible assets	1,121	—
<b>Non-GAAP total gross profit</b>	\$ 83,475	\$ 75,022
<b>GAAP research and development expense</b>	\$ 35,520	\$ 35,482
Stock-based compensation expense	(1,499)	(1,249)
Amortization of intangible assets	(200)	(200)
Impairment of intangible assets	(600)	—
<b>Non-GAAP research and development expense</b>	\$ 33,221	\$ 34,033
<b>GAAP sales and marketing expense</b>	\$ 40,305	\$ 38,726
Stock-based compensation expense	(2,318)	(958)
Amortization of intangible assets	(1,052)	—
<b>Non-GAAP sales and marketing expense</b>	\$ 36,935	\$ 37,768
<b>GAAP general and administrative expense</b>	\$ 20,443	\$ 17,363
Stock-based compensation expense	(4,403)	(1,460)
<b>Non-GAAP general and administrative expense</b>	\$ 16,040	\$ 15,903
<b>GAAP operating expenses</b>	\$ 99,915	\$ 92,538
Stock-based compensation expense	(8,220)	(3,667)
Amortization of intangible assets	(1,252)	(200)
Impairment of intangible assets	(600)	—
Acquisition-related expense	—	(967)
Restructuring	(3,647)	—
<b>Non-GAAP operating expenses</b>	\$ 86,196	\$ 87,704
<b>GAAP loss from operations</b>	\$ (18,105)	\$ (17,989)
Stock-based compensation expense	8,764	4,140
Amortization of intangible assets	2,373	200
Impairment of intangible assets	600	—
Acquisition-related expense	—	967
Restructuring	3,647	—
<b>Non-GAAP (loss) income from operations</b>	\$ (2,721)	\$ (12,682)
<b>GAAP net loss</b>	\$ (18,618)	\$ (18,163)
Stock-based compensation expense	8,764	4,140
Amortization of intangible assets	2,373	200
Impairment of intangible assets	600	—
Acquisition-related expense	—	967



Restructuring		3,647	—
<b>Non-GAAP net loss</b>		<u>\$ (3,234)</u>	<u>\$ (12,856)</u>
<b>Loss per share</b>			
GAAP		\$ (0.07)	\$ (0.06)
Non-GAAP		\$ (0.01)	\$ (0.05)
<b>Shares used to compute loss per share</b>			
GAAP shares used to compute loss per share		281,973	279,708
Non-GAAP shares used to compute loss per share		281,973	279,708

SONUS NETWORKS, INC.  
Reconciliation of Non-GAAP and GAAP Financial Measures - Outlook  
(in millions, except percentages and per share amounts)  
(unaudited)

	<u>Three months ended September 27, 2013</u>		<u>Year ended December 31, 2013</u>	
	<u>Range</u>		<u>Range</u>	
<b>Revenue</b>	<u>\$ 68</u>	<u>\$ 72</u>	<u>\$ 274</u>	<u>\$ 278</u>
<b>Gross margin</b>				
GAAP outlook	62.7%	63.8%	62.8%	63.8%
Stock-based compensation	0.4%	0.4%	0.4%	0.4%
Amortization of intangible assets	0.9%	0.8%	0.8%	0.8%
Non-GAAP outlook	<u>64.0%</u>	<u>65.0%</u>	<u>64.0%</u>	<u>65.0%</u>
<b>Operating expenses</b>				
GAAP outlook	\$ 48.5	\$ 49.5	\$ 196.3	\$ 197.3
Stock-based compensation	(4.5)	(4.5)	(17.4)	(17.4)
Amortization of intangible assets	(0.5)	(0.5)	(2.2)	(2.2)
Impairment of intangible assets	—	—	(0.6)	(0.6)
Restructuring	(1.5)	(1.5)	(5.1)	(5.1)
Non-GAAP outlook	<u>\$ 42.0</u>	<u>\$ 43.0</u>	<u>\$ 171.0</u>	<u>\$ 172.0</u>
<b>Earnings (loss) per share</b>				
GAAP outlook	\$ (0.02)	\$ (0.02)	\$ (0.09)	\$ (0.08)
Stock-based compensation expense	0.02	0.02	0.06	0.06
Amortization of intangible assets	*	*	0.02	0.02
Impairment of intangible assets	—	—	*	*
Restructuring	0.01	0.01	0.02	0.02
Non-GAAP outlook	<u>\$ 0.01</u>	<u>\$ 0.01</u>	<u>\$ 0.01</u>	<u>\$ 0.02</u>

\* Less than \$0.01 impact on earnings per share.

**Sonus Networks, Inc.**  
**Supplementary Financial and Operational Data**

\$(000s)	Q213	Q113	FY12	Q412	Q312	Q212	Q112	FY11	Q411	Q311	Q211	Q111
<b>Revenue</b>												
Product	42,939	37,796	153,326	45,809	33,520	32,586	41,411	154,373	47,082	41,892	29,446	35,953
Services	26,254	25,492	100,808	29,327	23,529	25,024	22,928	105,323	27,190	24,461	22,326	31,346
<b>Total Revenue</b>	<b>69,193</b>	<b>63,288</b>	<b>254,134</b>	<b>75,136</b>	<b>57,049</b>	<b>57,610</b>	<b>64,339</b>	<b>259,696</b>	<b>74,272</b>	<b>66,353</b>	<b>51,772</b>	<b>67,299</b>
<b>SBC Revenue</b>												
Product	20,449	23,510	67,641	20,573	20,394	13,523	13,151	37,866	17,466	10,398	7,671	2,332
<b>SBC as % Total Product Revenue</b>	<b>48%</b>	<b>62%</b>	<b>44%</b>	<b>45%</b>	<b>61%</b>	<b>41%</b>	<b>32%</b>	<b>25%</b>	<b>37%</b>	<b>25%</b>	<b>26%</b>	<b>6%</b>
Services	8,559	6,465	19,945	5,516	5,051	5,566	3,812	14,110	5,009	3,466	3,145	2,490
<b>SBC Revenue</b>	<b>29,008</b>	<b>29,975</b>	<b>87,586</b>	<b>26,089</b>	<b>25,445</b>	<b>19,089</b>	<b>16,963</b>	<b>51,976</b>	<b>22,475</b>	<b>13,864</b>	<b>10,816</b>	<b>4,822</b>
<b>SBC as % Total Revenue</b>	<b>42%</b>	<b>47%</b>	<b>34%</b>	<b>35%</b>	<b>45%</b>	<b>33%</b>	<b>26%</b>	<b>20%</b>	<b>30%</b>	<b>21%</b>	<b>21%</b>	<b>7%</b>
<b>% of Total Revenue</b>												
<b>Revenue</b>												
Product	62%	60%	60%	61%	59%	57%	64%	59%	63%	63%	57%	53%
Services	38%	40%	40%	39%	41%	43%	36%	41%	37%	37%	43%	47%
<b>SBC Revenue</b>												
Product	70%	78%	77%	79%	80%	71%	78%	73%	78%	75%	71%	48%
Services	30%	22%	23%	21%	20%	29%	22%	27%	22%	25%	29%	52%
<b>Revenue by Geography</b>												
Domestic	74%	69%	68%	51%	77%	73%	75%	60%	67%	64%	78%	36%
International	26%	31%	32%	49%	23%	27%	25%	40%	33%	36%	22%	64%
<b>% of Product Revenue</b>												
<b>Revenue by Channel</b>												
Direct	84%	83%	*	*	*	*	*	*	*	*	*	*
Indirect	16%	17%	*	*	*	*	*	*	*	*	*	*
<b>Operating Statistics</b>												
<b>10% Customers</b>												
Number of 10% customers	2	2	1	1	1	1	3	2	3	1	2	1
Name of 10% customers	AT&T Verizon	US Gov't AT&T	AT&T	SoftBank	Level 3	AT&T	AT&T Verizon SoftBank	BTC AT&T	CenturyLink SoftBank Verizon	AT&T	AT&T CenturyLink	BAH Tel
<b>Top 5 Customers as % of Revenue</b>	<b>47%</b>	<b>50%</b>	<b>48%</b>	<b>45%</b>	<b>41%</b>	<b>54%</b>	<b>66%</b>	<b>43%</b>	<b>55%</b>	<b>52%</b>	<b>46%</b>	<b>72%</b>
<b>Number of Total Customers**</b>												
	539	541	504	403	123	117		115	107	98	103	
<b>Number of New Customers**</b>												
	190	163	230	180	40	6	4	21	12	8	0	1
Number of New Customers** with SBC Content	161	138	*	130	*	*	*	*	*	*	*	*

\* Not historically provided.

\*\*Customer Count reflects end customer and excludes customers with maintenance only revenue of less than \$5k on a quarterly basis.